

Please take a seat, your session starts soon.

Acknowledgement of Country

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.

Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA



SUMMIT 2025

Think and Design –
Focus on Bp Premier Clinical
Monique Wilis, Shar O'Dea and Ekta Kapoor



Think and Design: Focus on Bp Premier Clinical



Monique Willis

Monique has been with Best Practice for over 6-years, initially supporting GPs and allied health providers in New Zealand, before joining the Bp Premier product team.

She brings extensive experience in delivering software solutions focused on solving real-world opportunities and painpoints, and guiding customers through major industry transformations.



Shar O'Dea

Shar has a background in training and teaching and has worked in product at Best Practice since 2019.

She managed the Bp Premier portfolio through COVID and now is working on the future of Best Practice managing the Omni team, successfully launching Omni to NZ Physiotherapy users.



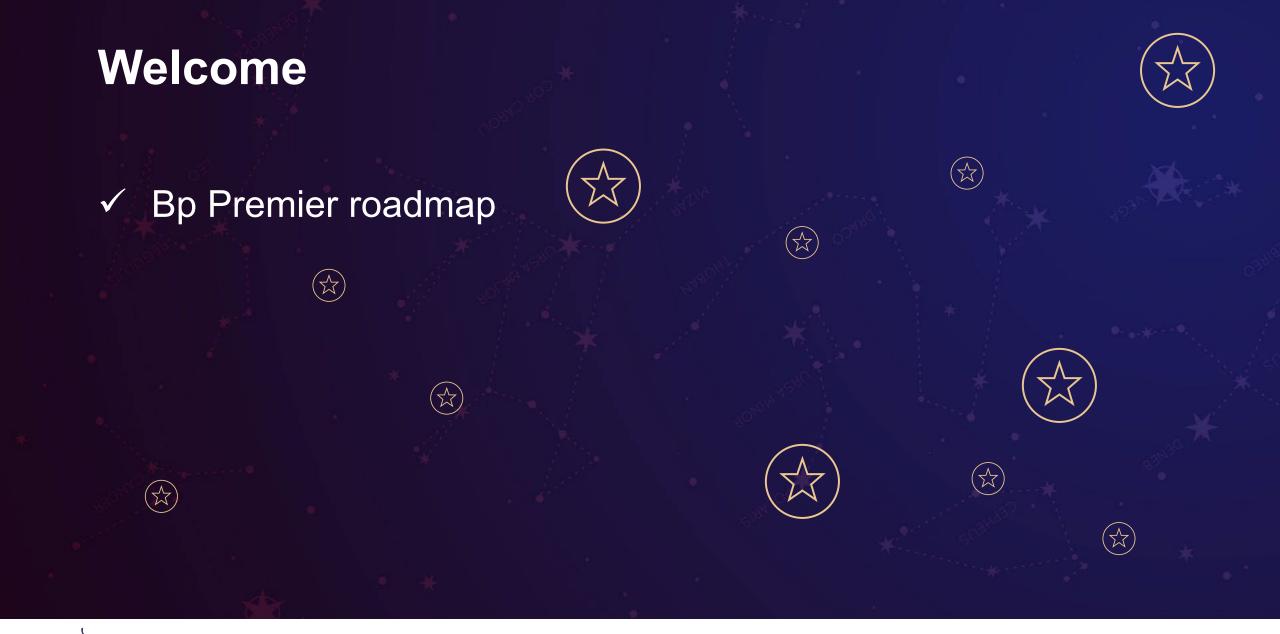
Ekta Kapoor

Ekta is a results-driven Product Owner with over 8 years of experience in the digital health domain.

Ekta has been working with Best Practice Software for over a year and is passionate about building user-centric solutions and specialises in requirement elicitation and stakeholder engagement to drive product success.

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Star mapping

- ✓ Brainstorming
- Top pain points and challenges
- ✓ Prioritisation



Reaching for the stars

- Select prioritised opportunity
- Problem statement
- ✓ What needs to change?
- ✓ Workflows

- ✓ User interfaces
- Requirements
- ✓ Integrations and touch-points
- ✓ Data
- ✓ Etc.



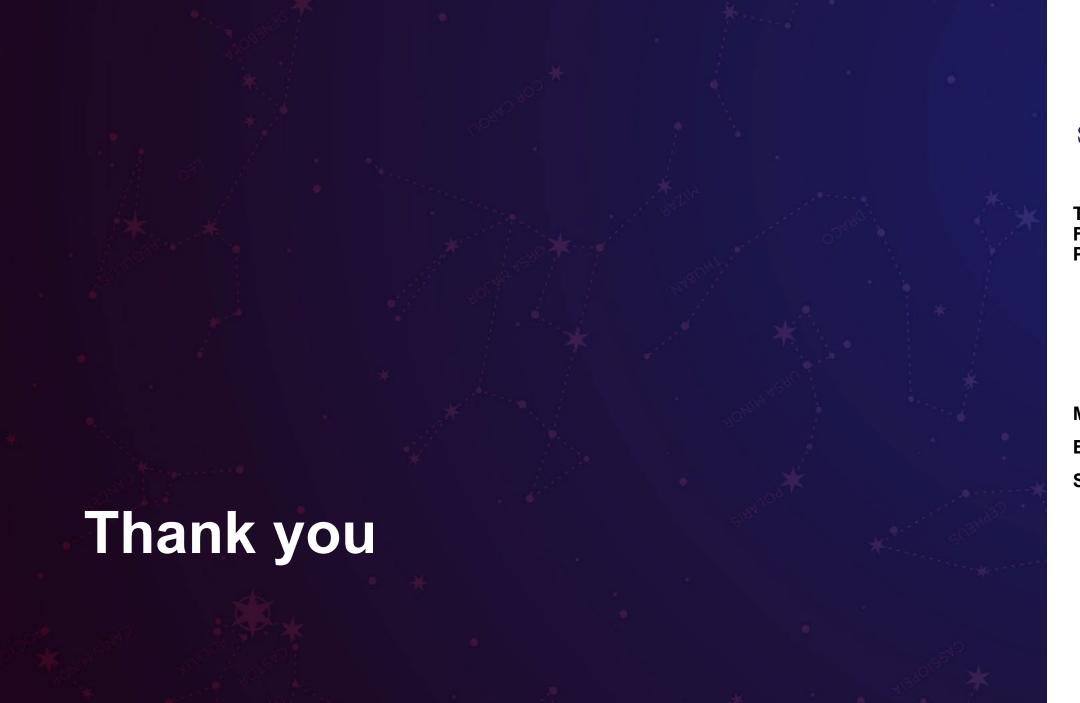
Shooting stars

- Belated introductions!
- Presentation



What's next? Bp Premier roadmap $\left(\begin{array}{c} \\ \\ \\ \\ \end{array} \right)$ Ongoing participation Design, validation and feedback Beta testing $\begin{pmatrix} \ddots \\ \ddots \end{pmatrix}$







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Monique Willis Ekta Kapoor Shar O'Dea



Thank you for joining us!



Our Bp Summit
Presentations
and Resources are available
via our Knowledge Base

Monique Willis, Ekta Kapoor & Shar O'Dea

Think and Design: Focus on Bp Premier Management