

Bp Premier SUMMIT 2025

Please take a seat,
your session starts soon.

Acknowledgement of Country

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.
Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA





Bp Premier SUMMIT 2025

**Monique Willis, Ekta Kapoor & Shar
O'Dea**

Think and Design: Focus on Bp Premier Management

Think and Design: Focus on Bp Premier Management



Monique Willis

Monique has been with Best Practice for over 6-years, initially supporting GPs and allied health providers in New Zealand, before joining the Bp Premier product team.

She brings extensive experience in delivering software solutions focused on solving real-world opportunities and pain-points, and guiding customers through major industry transformations.



Shar O'Dea

Shar has a background in training and teaching and has worked in product at Best Practice since 2019.

She managed the Bp Premier portfolio through COVID and now is working on the future of Best Practice managing the Omni team, successfully launching Omni to NZ Physiotherapy users.



Ekta Kapoor

Ekta is a results-driven Product Owner with over 8 years of experience in the digital health domain.

Ekta has been working with Best Practice Software for over a year and is passionate about building user-centric solutions and specialises in requirement elicitation and stakeholder engagement to drive product success.

A detailed background image of a celestial constellation map, likely a section of the Ptolemaic star atlas. It features a dark blue background with white lines connecting stars to form various constellations. Labels for constellations like DELPHINUS, CYGNUS, SAGITTA, ALBIREO, CEPHEUS, and DRAGO are visible. A large, stylized white 'W' is positioned to the right of the main title. The title itself is in a mix of elegant script and bold serif fonts.

BpPremier SUMMIT 2025

**Think and Design –
Focus on Bp Premier Clinical**

Monique Wilis, Shar O'Dea and Ekta Kapoor

Welcome

- ✓ Bp Premier roadmap
- ✓ Release frequency and automation

Star mapping

- ✓ Top pain points today
 - ✓ Planning for a release
 - ✓ Post release
- ✓ Challenges and opportunities in the future
 - ✓ Increased release frequency
 - ✓ Automated releases
- ✓ Prioritisation

Reaching for the stars

- ✓ Select prioritised opportunity
- ✓ Problem statement
- ✓ What needs to change?
 - ✓ Technology
 - ✓ People
 - ✓ Process

Shooting stars

- ✓ Belated introductions!
- ✓ Presentation

What's next?

- ✓ Bp Premier roadmap
- ✓ Ongoing participation
 - ✓ Design, validation and feedback
 - ✓ Beta testing

BpPremier
SUMMIT 2025

Thank you for joining us!



**Our Bp Summit
Presentations
and Resources are available
via our Knowledge Base**

Monique Willis, Ekta
Kapoor & Shar O'Dea

Think and Design:
Focus on Bp Premier
Management