Bp Premier Oxford SP2 Release Notes

These release notes describe the changes made to Bp Premier since Oxford SP1 build 1.14.1.1129.

Release Date	02 November 2026
Release version	Bp Premier version **Oxford SP2** 1.14.2.1135.
Notes last updated	27 October 2026
Which version can I upgrade from?	You can upgrade to version **Oxford SP2** (1.14.2.1135) from Bp Premier version **Orchid SP1 Revision 1** (1.12.1.1023) or later. To check the current program version that you have installed, select **Help** > **About**.
Which data update do I need?	You must install the **August 2026** Data Update or later before you can upgrade to version 1.14.2.1135. However, Best Practice Software recommend making sure you have the most recent Data Update installed before you run a program upgrade.
Which database and operating system versions are supported?	Windows operating system Windows 10 Pro or higher is supported. Microsoft Windows Server 2016 and higher is supported. Microsoft SQL Server 2019 and higher is supported.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	Brief upgrade instructions are included in this document.

Copyright Statement

This material is classified as commercial-in-confidence. Unauthorised distribution of this information may constitute a breach of our Code of Conduct, and may infringe our intellectual property rights. This information is collected and managed in accordance with our Privacy Policy, available on our website. © Copyright 2026.

Upgrade to Oxford SP2 1.14.2.1135

You must have the **August 2026** data update or later installed before you upgrade to **Oxford SP2** 1.14.2.1135.

1. Back up your Bp Premier database before running the upgrade.
2. Synchronise all workstations in remote database mode with the Bp Premier server before you upgrade.
3. Download and run the latest Drug Update on your Bp Premier server computer.
4. Log all users out of the server and all clients before you upgrade.
5. Download and run the **Oxford SP2** 1.14.2.1135 update on your server and all clients.
6. Log back in to Bp Premier and resume use.

Where do I find more information?

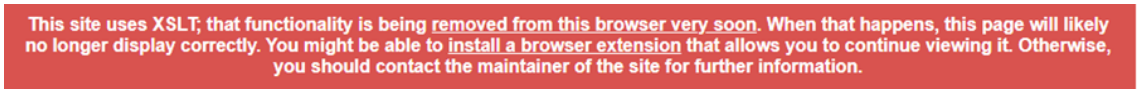
Select  from the main screen of Bp Premier or select **Help** > **Online** from Bp Premier to open the Knowledge Base from any main screen toolbar.

XSLT WebView Deprecation

Google is removing support for XSLT (Extensible Stylesheet Language Transformations) from Chromium on **17 November 2026**. Chromium is the engine behind the Google Chrome browser. Microsoft's WebView2, which is also built on Chromium, will lose this support too.

Bp Premier uses WebView2 to display CDA documents, such as those from My Health Record and UHG (Medibridge) requests. These documents are XML files that rely on an XSL stylesheet supplied by the Australian Digital Health Agency (ADHA) to display correctly.

When you open My Health Record and some result files or UHG requests in Bp Premier, you may see the following message:



"This site uses XSLT; that functionality is being removed from this browser very soon. When that happens, this page will likely no longer display correctly. You might be able to install a browser extension that allows you to continue viewing it. Otherwise, you should contact the maintainer of the site for further information."

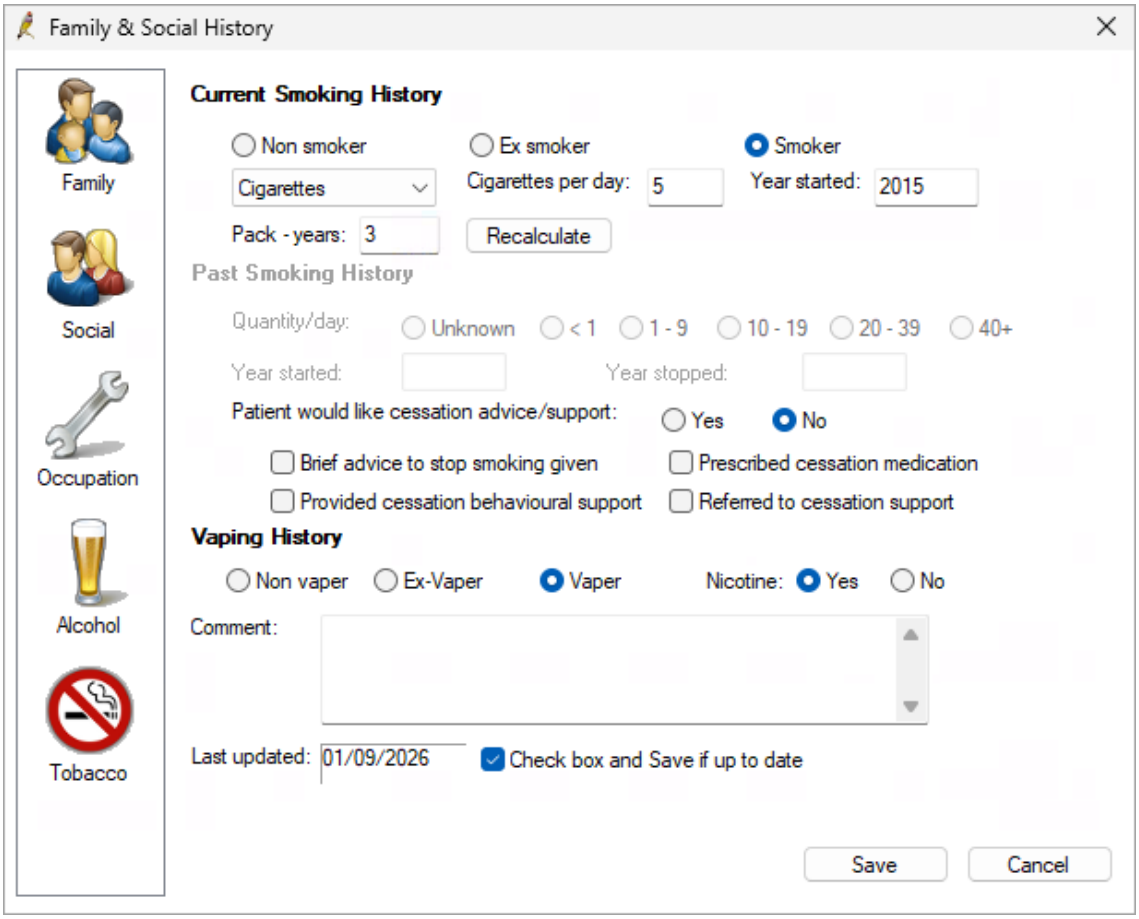
This has been resolved in Bp Premier Oxford SP2. The update will automatically resolve the issue, there is no action to be taken.

Enhancements

Vaping history

In Bp Premier Oxford SP2, users are able to record a patient's Vaping history.

1. Select a current Smoking status of **Non smoker**, **Ex smoker**, or **Smoker**.
2. Select **Non vaper** to disable the Nicotine field. Select **Ex-vaper** or **Vaper** to enable the Nicotine field.
3. For current or ex vapers, select **Yes** or **No** for **Nicotine**.
4. Click **Save** to update the patient's vaping history. The **Social history** section of the screen will be updated and a note will be inserted into **Today's notes**.

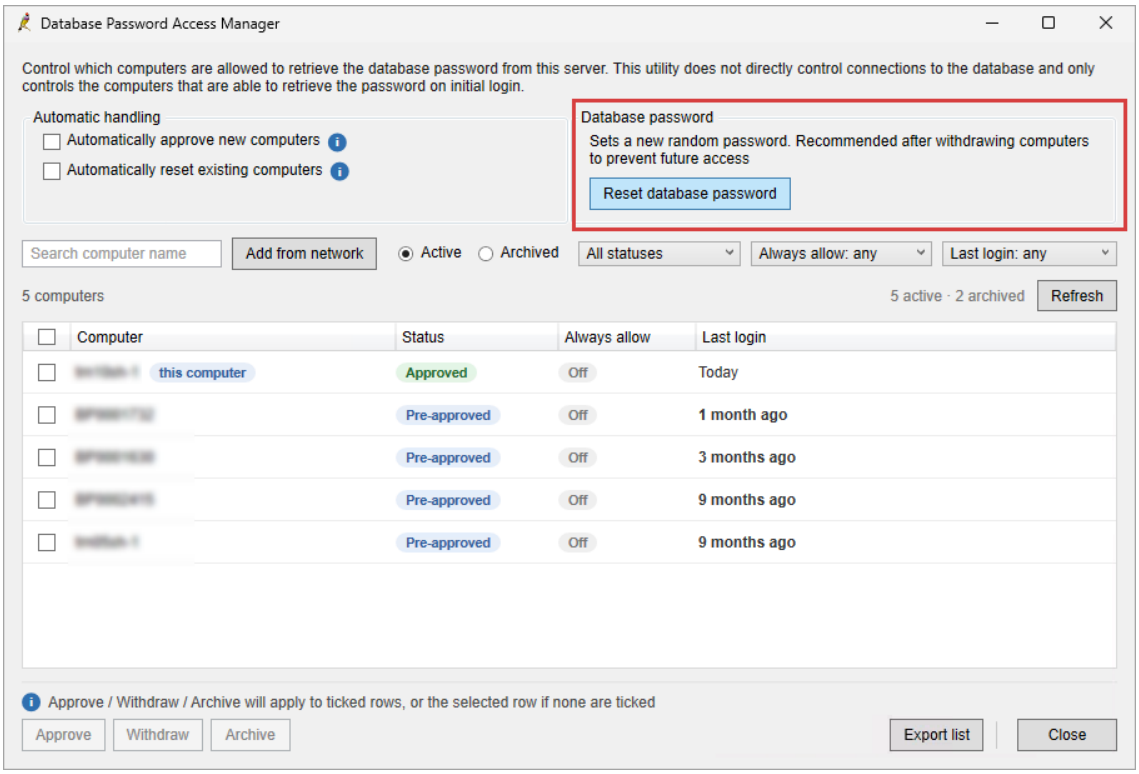


- Updates have been made to the **Word Processor** to add vaping values to the **Smoking Status** and **Smoking history** database value fields.
- A **Vaping** dropdown has been added to **Utilities** > **Search** > **Family/Social** for search queries relating to vaping.
- In the patient information header at the top of the Patient record, the **Tobacco** field will display vaping details.

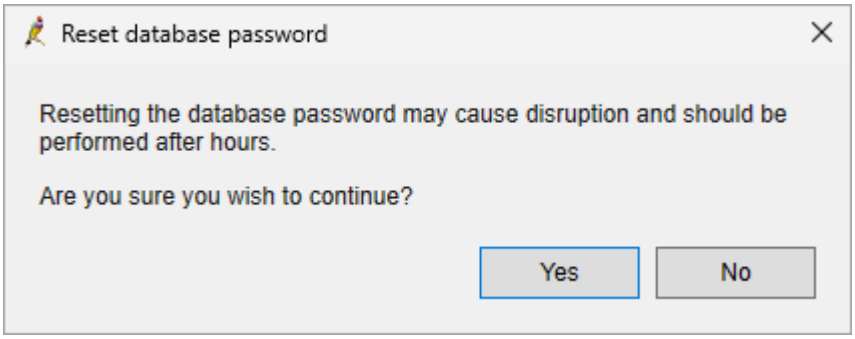
Reset database password

Users can now manually reset the database password to completely remove access to the database for withdrawn computers.

1. From the Bp Premier main screen, go to **Setup** > **Config** > **Database** > **Manage database password access**.
2. Click the **Reset database password** button.



3. A warning will ask if you wish to continue. Click **Yes** to reset the database password.



Allied Health improvements

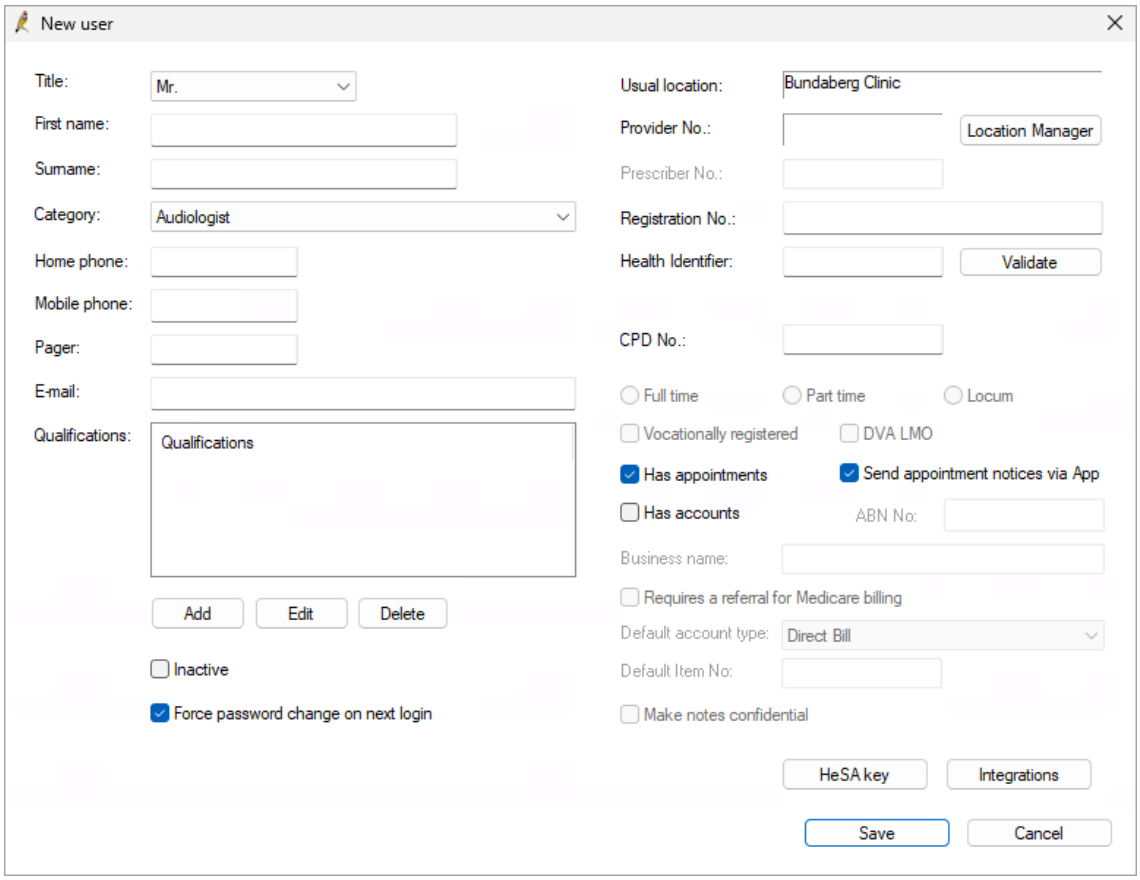
Allied Health Practitioners are a clinical community of high importance to the health system in general, and represent an important voice amongst the practitioners and practices utilising Best Practice Software products today.

The following improvements have been made to Bp Premier to cater to the needs of our Allied Health Practitioners:

- Ability to record HPI-I number
- Non-clinical users are able to view My Health Record data
- Additional AHP user categories are able to upload an Event Summary
- Improvements made to My Health Record Access Code window.

HPI-I recording

Additional Allied Health Professional (AHP) user categories of Audiologist, Counsellor, Clinical Pharmacist, and Radiographer are now able to record and validate a **Health Identifier (HPI-I)** in Bp Premier.



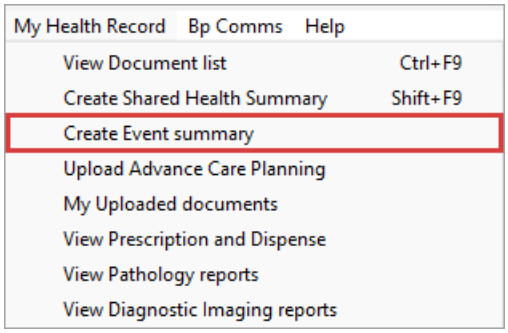
Access to My Health Record data for non-clinical users

The following table outlines which My Health Record options are available to view for different user categories.

Ability to record Health Identifier (HPI-I)	My Health Record Access Permissions	My Health Record Access to View
Yes	Yes	■ All the MHR Views in the 'My Health Record' menu. ■ My Health Record button to access MHR documents. ■ Create Shared Health Summary. ■ Create Event Summary.
No	Yes	■ All the MHR Views in the 'My Health Record' menu. ■ My Health Record button to access MHR documents.

Event Summary upload

Allied Health Professional (AHP) user categories (Audiologist, Counsellor, Clinical Pharmacist, and Radiographer) with a **validated** Health Identifier (HPI-I) can now upload an **Event Summary** to My Health Record.

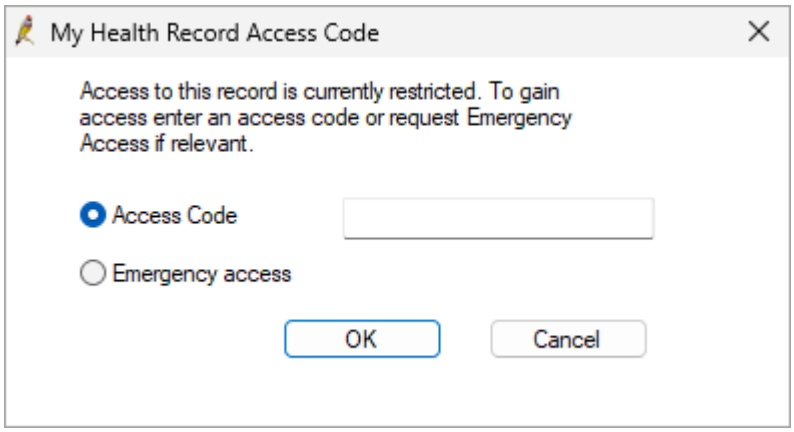


Updated Access Code window

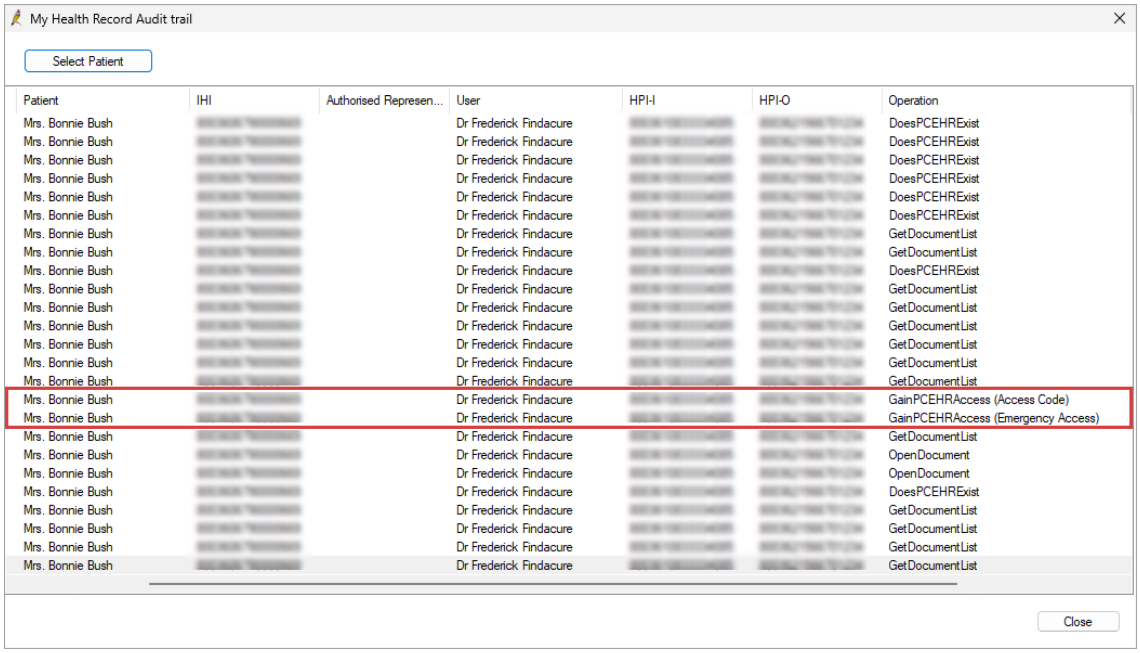
The **My Health Record Access Code** window has been updated to improve the **Access Code** and **Emergency access** options.

When accessing restricted patient records or documents in My Health Record, two radio buttons will be visible in the **My Health Record Access Code** window, with no option pre-selected.

Select the **Access Code** radio button to enter the code in the field. The **OK** button will then be enabled to transmit the code.



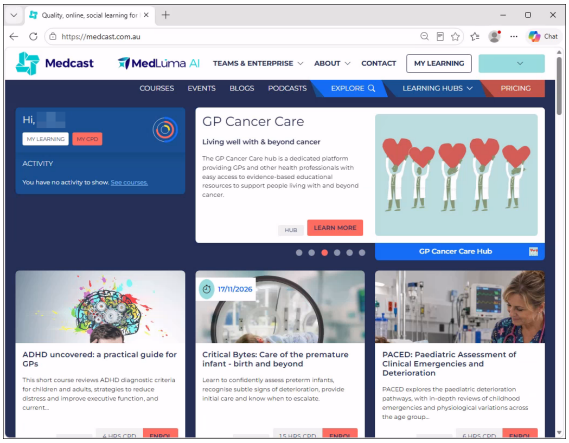
In the **My Health Record Audit trail** screen, the **Operation** column will reflect if an **Access Code** or **Emergency Access** has been used.

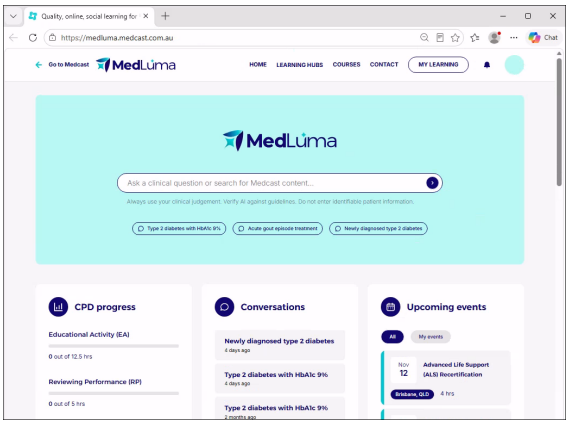


Medcast and MedLuma AI Integration

Configure Bp Premier for Medcast and MedLuma and launch the platform from the Bp Premier main screen or the patient record.

- Medcast is an Australian organisation known for delivering accredited clinical education, continuing professional development (CPD) and governed clinical guidance. It provides access to courses, webinars, learning hubs and other professional development activities. It also maintains each user's learning history and CPD record.
- MedLuma is an AI-powered clinical knowledge and learning tool designed for Australian healthcare professionals. It helps you quickly find referenced, current and relevant medical information grounded in trusted clinical sources as you work, while supporting your ongoing learning and continuing professional development. MedLuma is designed to support, not replace, your clinical judgement. You can earn RACGP-accredited CPD hours for learning activities you complete after a MedLuma search.





TIP See the Knowledge Base article Medcast in Bp Premier for more information.

Compliance

ePrescribing Conformance Profile 3.0.1 and eRx REST API Updates

Updates have been made to ePrescribing in Bp Premier in accordance with the **ePrescribing Conformance Profile 3.0.1** released by the Australian Digital Health Agency (ADHA). The eRx REST API has also been integrated into Bp Premier including workflows for eRx registration management inside the software.

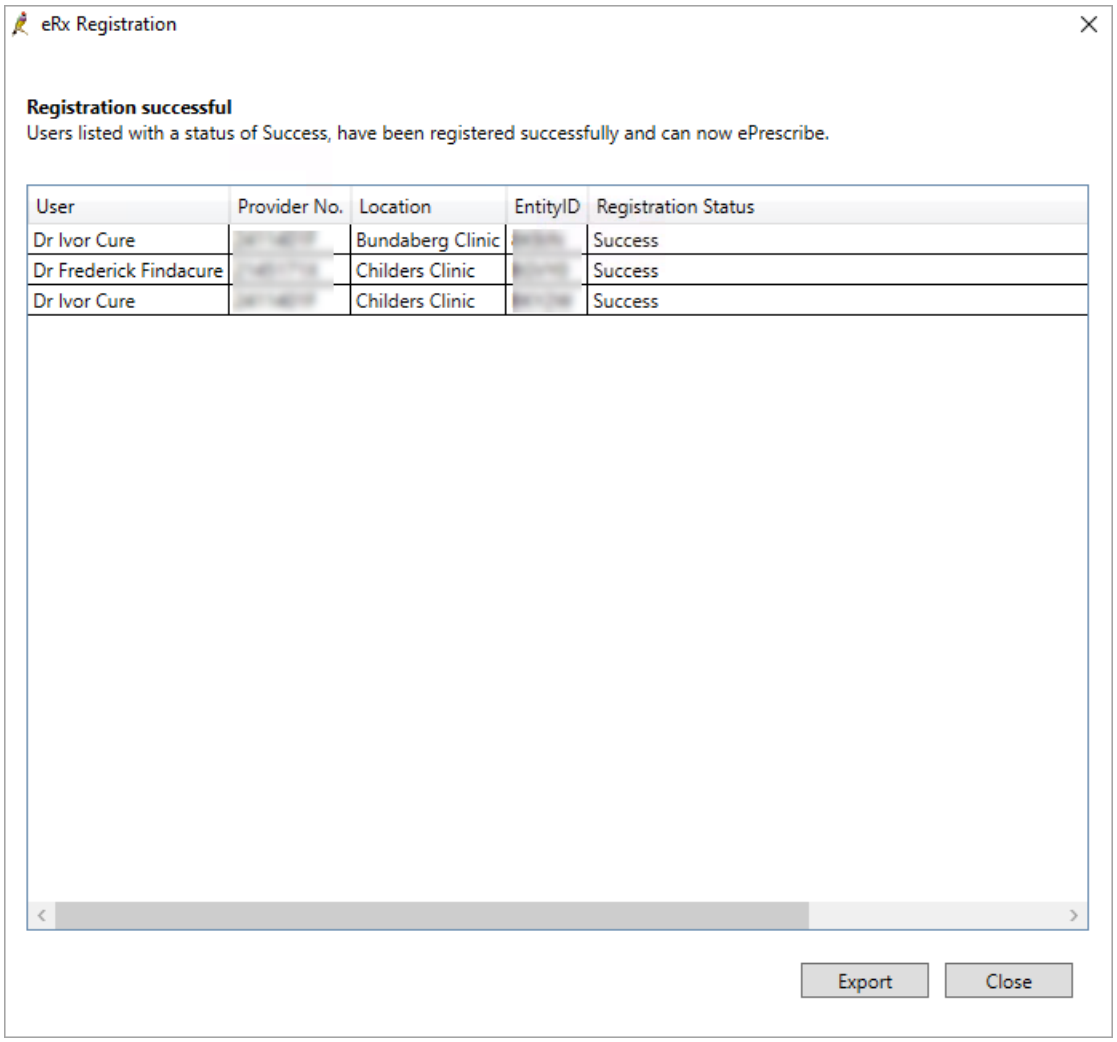
These enhancements bolster security, improve audit capabilities, and streamline the management of prescriptions, ensuring a more efficient and safe user experience.

eRx Integration into Bp Premier

The registration process for eRx Script Exchange has been streamlined in Bp Premier Oxford SP2, **significantly** reducing the steps required for practices to complete outside the software.

In previous versions of Bp Premier, users needed to complete eRx registration for each prescriber via the **eRx website** and wait for the registration to be processed. The **Entity ID** was then sent to Best Practice Software, who passed it on to the practice before they could enter the information into Bp Premier in the **eRx setup utility**.

In Bp Premier Oxford SP2, users can now register prescribers with eRx and manage registrations via the new ePrescribing tab found in the **Configuration** settings.

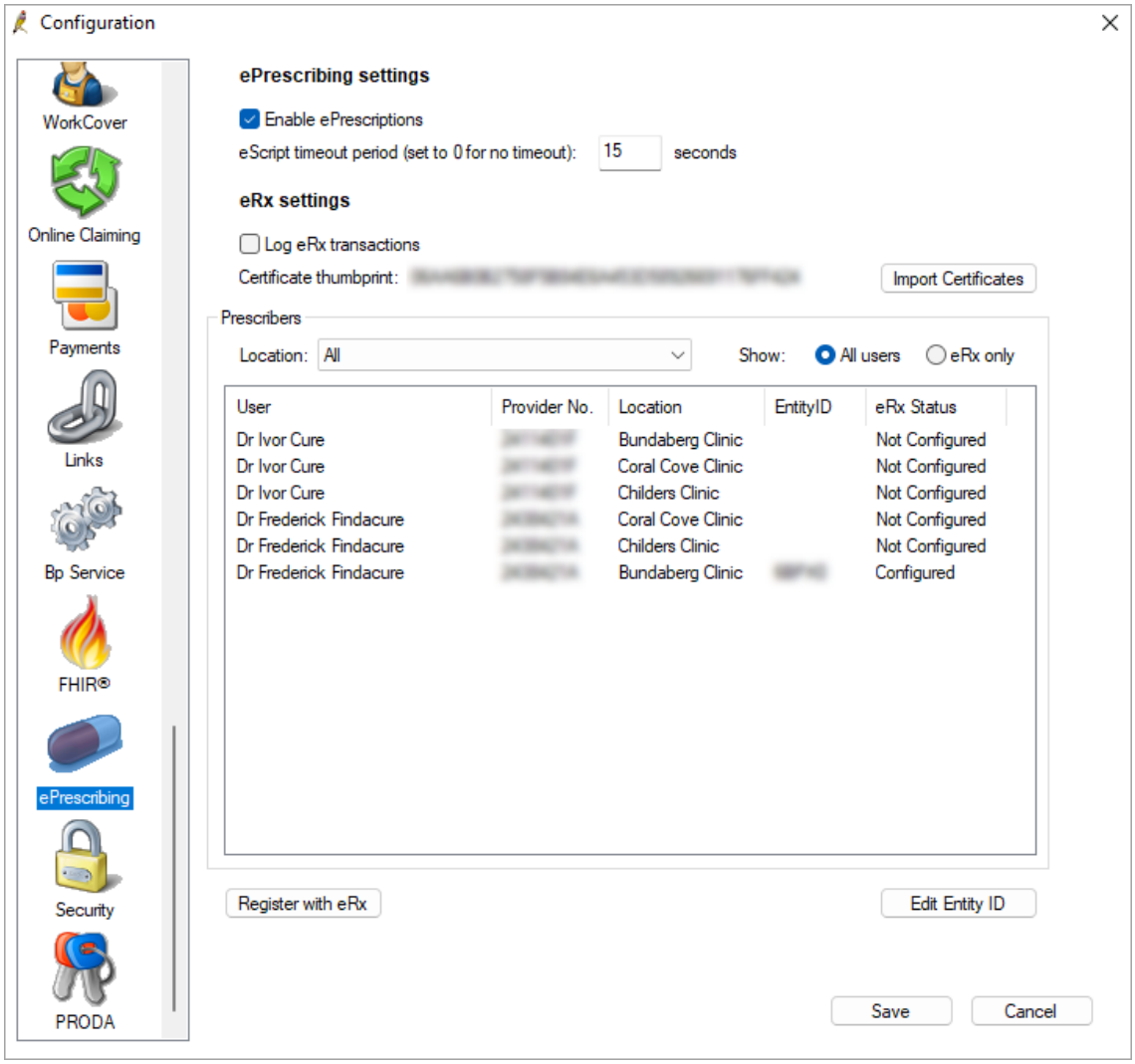


TIP See Configure eRx Script Exchange in Oxford SP2 for further instructions.

ePrescribing Configuration tab

A new **ePrescribing** tab in the **Setup** > **Configuration** options has been added to Bp Premier.

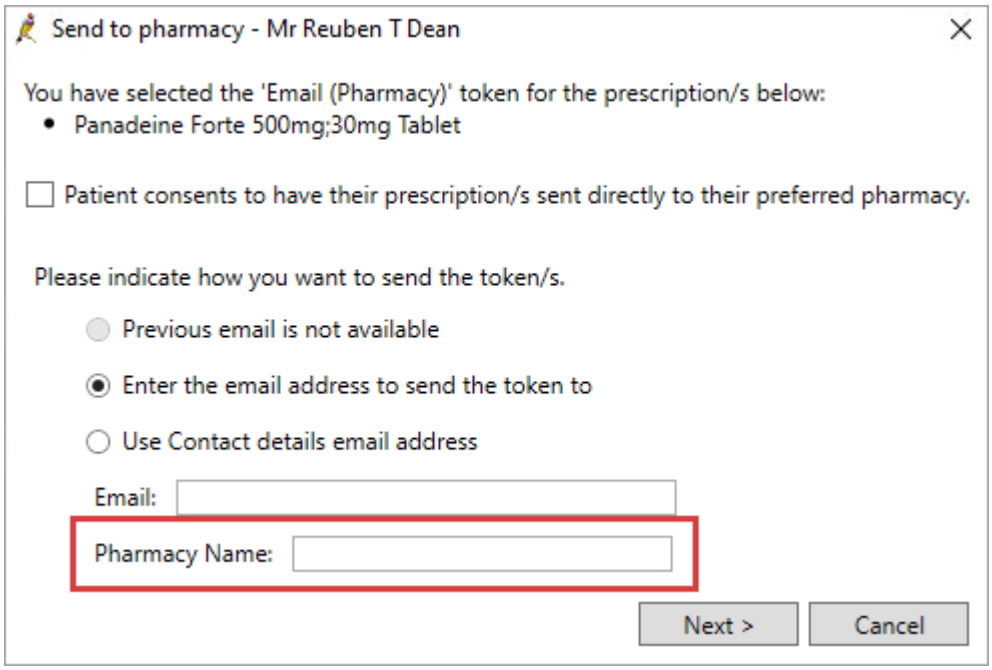
- Under the **ePrescribing settings**, users can **Enable ePrescriptions** and set an **eScript timeout period** from this tab.
- Under the **eRx settings**, users can manage eRx registration and certificates.



Send to Pharmacy updates for NSW practices

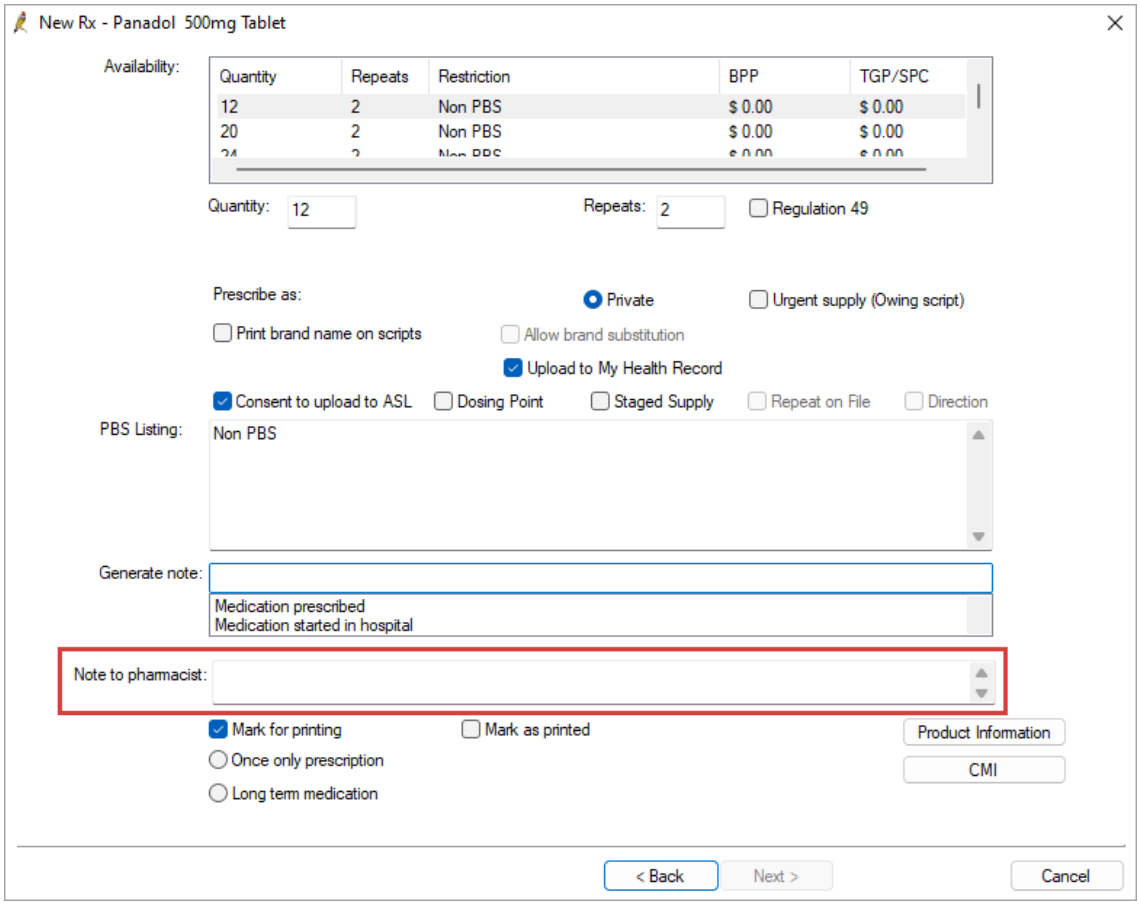
Where the prescribing facility is located in **New South Wales**, an additional text box field, **Pharmacy Name**, will be displayed. The Pharmacy Name field has a maximum limit of 50 characters.

The **Pharmacy Name** field is optional; the eScript will still be sent if it is not provided.



Note to Pharmacist

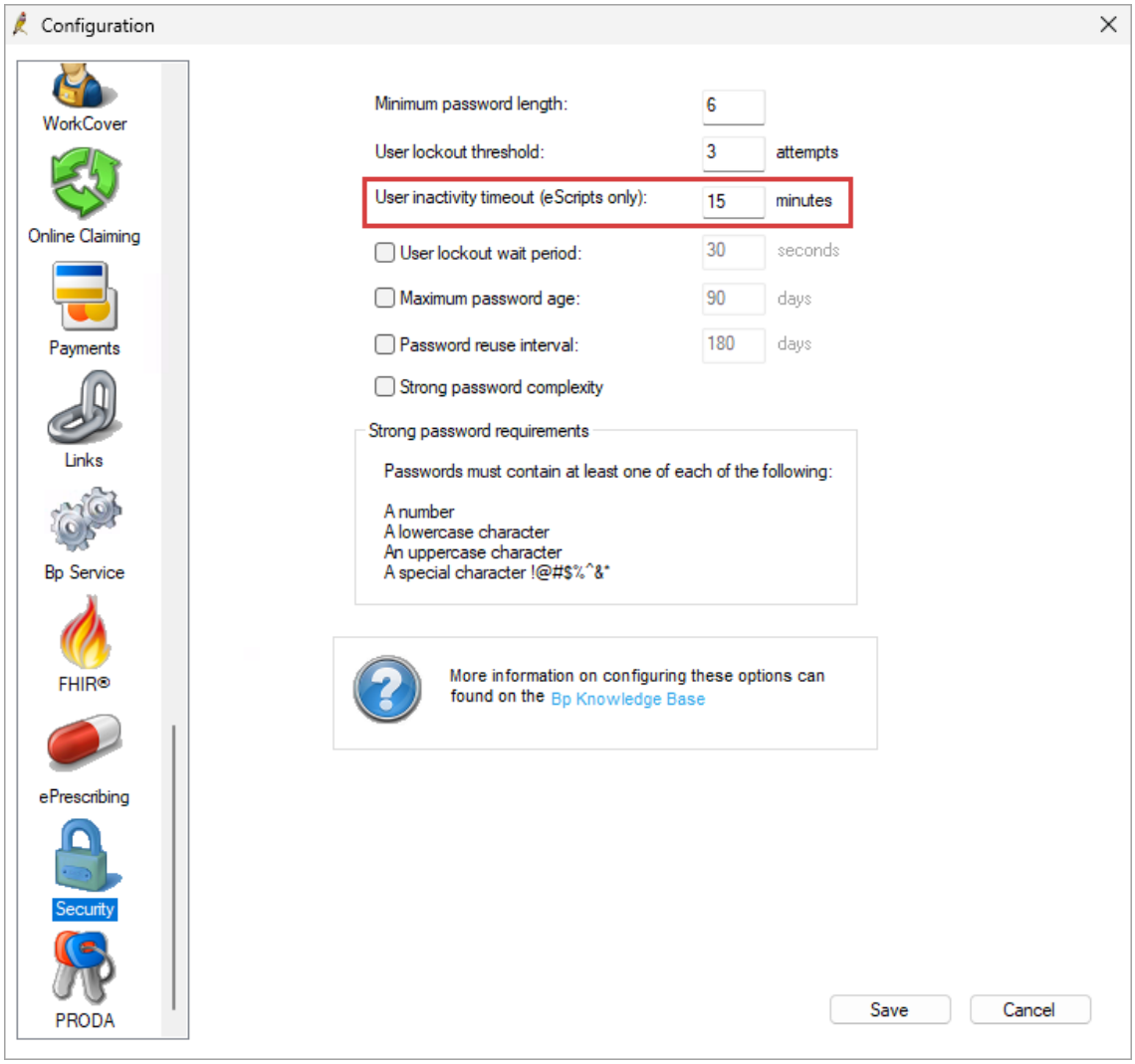
A new **Note to pharmacist** free text field has been added below the General note field in the third **Current Rx** screen. The information entered in this field is transmitted with the eScript.



User inactivity timeout

To meet the ADHA ePrescribing Conformance requirements, updates have been made to the **User inactivity timeout** setting in **Setup** > **Configuration** > **Security** including:

- The **User inactivity timeout** no longer has a checkbox and the input is always enabled.
- If the setting **was not** previously enabled the value will be set to **15 minutes** by default.
- If the setting **was** previously enabled and set to a value **greater than 120 minutes** the value will be set to **120 minutes**.
- If the setting is updated and the value is not between **1-120 minutes** a warning will prompt the user 'The inactivity timeout period must be between 1 and 120 minutes'.

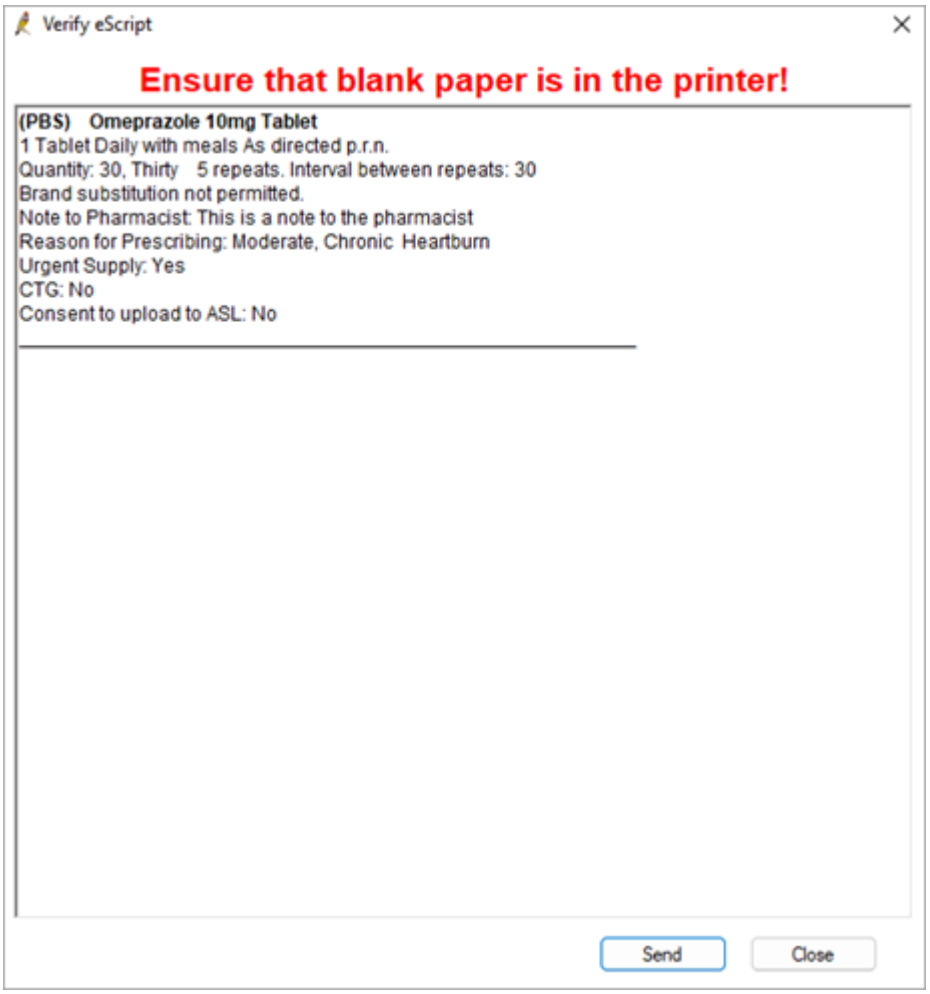


When the **User inactivity timeout period** is met, users will need to re-authenticate their log in details.

Details added to Verify eScript window

Updates have been made to the Verify eScript window to display the following fields:

If selected or entered	Always displays
■ Send To Pharmacy ■ Note to Pharmacist ■ Reason for Prescribing ■ Interval between repeats.	■ Quantity in words ■ Urgent Supply ■ CTG ■ Consent to upload to ASL.



Other enhancements

Bp Function	Release Notes	Key
Assignment of Benefit	Updates have been made to the **Follow up assignment of benefit** remove deceased or inactive patients from the list when the checkboxes to show inactive or deceased patients are unselected.	83475
Bp Ports Setup Utility	In previous versions of Bp Premier, updating ports in the **Database Connector Service** could only be done via a silent command line switch. This has been updated so when the **Bp Ports Utility** is opened, the Database Connector Service is visible for selection.	84213
ePrescribing	Updates have been made to eScripts in Bp Premier to allow the user to **cancel repeats** for a prescription when cancelling an eScript.	83162
ePrescribing	When sending eScript to **Email (Other)** or **Email (Pharmacy)** the cursor would not automatically default to the input field requiring users to click in the field before typing. This has been updated to place the cursor in the input field by default reducing the number of clicks a user needs to make.	83617
ePrescribing	Updates have been made to the error messages for Bad gateway requests, the wording will now display "*There was a problem transmitting the eScript! Submission is unsuccessful because the PDS is unavailable. Would you like to print a paper prescription?*".	85048
eRx users	The **Change** button has been removed from the eRx users utility as this is now configured in the **ePrescribing** tab from **Setup > Configuration**.	83582
Inbox	In previous versions of Bp Premier, some users experienced an issue where actioning results from the **Inbox** could lead to blank entries in the database. The workflow has been updated to notify the user of a failed database commit and prompt the user to try again.	84556
Installer	The Bp Premier installer has been updated with improvements to reduce the time it takes to run the **New Reports Setup** when upgrading or installing.	84772
Lyrebird	Updates have been made to **Lyrebird Scribe** in Bp Premier to improve the stability and performance of the integration.	84519
MySL	In previous versions of Bp Premier when selecting **View MySL** the screen would display only 20 records at a time. This limit has been removed to display all medications for a patient.	83176
NASH Certificates	Updates have been made to the way NASH Certificates are imported due to updates from Services Australia.	78207

Bp Function	Release Notes	Key
National Prescribing Service (NPS)	Updates have been made to remove **NPS Radar documents** and **NPS Patient Education Material** from Bp Premier. ■ NPS Radar Document access is removed from the **View** menu on both the Bp Premier home screen and within the Patient record. ■ NPS Patient Education Material access is removed from both the Bp Premier home screen and the Patient record when selecting **View** > **Patient education material**.	82315
Patient Details	Updates have been made to the **Health Identifier** field in the **Patient Details** screen. Once the HI number has been validated and updated to reflect what is stored with the HI Service, the value cannot be edited.	81858
Remote Database	Updates have been made to the Remote Database workflow to cater for the **Database Connector** updates.	83765
Security Audit	A new column has been added to the Security Audit utility found in Bp Utilities to record user logins, prescribing schedule 8 medications, and inactivity timeouts for eScripts.	83139
Setup Third Party Integration Utility	Updates have been made to the **Setup Third Party Integrations Utility** to allow users to enable legacy partners that do not use the HALO API. The user will be prompted with the following warning: *You are about to enable a legacy integration that does not use the Halo API. Legacy integrations may increase the risk of security vulnerabilities. Do you wish to continue?*	84686

Bug fixes

Bp Function	Release Notes	Key
Assignment of Benefit	Updates have been made to Bp Premier to allow a **Post Assignment of benefit** form to be sent via SMS to a mobile number entered in the free text field from the **Account details** screen for patients that do not have a mobile or home phone number entered in the **Patient details** screen.	83211
Assignment of Benefit	Updates have been made to Bp Premier to allow a **Pre Assignment of benefit** form to be sent via SMS to a mobile number entered in the free text field from the **Pre-Assignment of Benefit** screen for patients that do not have a mobile or home phone number entered in the **Patient details** screen.	83212
Assignment of Benefit	An error has been resolved where the **Location ID** on a **Post Assignment of benefit form** for the selected location was not correctly populated on the form.	83469
Assignment of Benefit	When using the **Send Assignment of Benefit Form Requests Utility** and sending multiple requests where the same mobile number was used, the **Duplicate appointments** window would appear blank and a callstack error would occur when selecting **Send All** forms. This error has been resolved.	83474
Assignment of Benefit	When **Prompt for Printer** was selected in the Printer settings for Assignment of benefit forms and a printed Assignment of benefit form was generated, when switching between windows the Prompt for Printer interface would be hidden, and Bp Premier would be in a locked state. This error has been resolved.	83485
Assignment of Benefit	When editing details of an invoice in the **Account details** screen accessed from **Online claiming** or the **Patient billing history**, the Assignment of Benefit fields would not function correctly. This issue has been resolved.	83545
Assignment of Benefit	When printing a pre or post assignment of benefit form with **Prompt for printer** enabled in **Setup printers**, Bp Premier would not prompt the user to select a printer and the default printer was used. This issue has been resolved.	84712
Billing history	In previous versions of Bp Premier an error would occur when attempting to **email** a receipt for **Deposit** or a **Deposit reversal credit**. This issue has been resolved.	73846
Complex Accounts	An error has been resolved for users running Bp Premier Oxford where a callstack error would occur causing Bp Premier to crash when selecting **Add Another** to add additional items to **complex account**.	83840

Bp Function	Release Notes	Key
Database search	When using the **Database search** for **Immunisations** and clicking **Add** after deselecting an immunisation, a callstack error would occur causing Bp Premier to close. This error has been resolved.	80788
ePrescribing	An error has been resolved where an unexpected pharmacy name would be sent with an eScript.	81845
ePrescribing	Updates have been made to Bp Premier to resolve issues with **ASL tokens** duplicating if the service encountered errors or network issues when the token was due to refresh. This could often result in the database table growing to the point that the database size limits for SQL express were reached and clinics were unable to use Bp Premier.	80319
ePrescribing	An error has been resolved where the previous **Pharmacy Name** was transmitted with eScripts that did not have a Pharmacy Name specified.	81845
ePrescribing	Update have been made to Bp Premier to resolve issues with ePrescription timeouts.	82809
ePrescribing	An issue has been resolved where **reprinting** a printed eScript token from **Past prescriptions** when logged in as a different provider than the original prescriber would result in the reprinted eScript token being printed with the logged in provider's details.	84541
Immunisations	When using the **Prevnar 20** vaccine for **Pneumococcus** in the Childhood immunisation schedule for a patient under 8 years of age with an **Ethnicity** of **Aboriginal and/or Torres Strait Islander**, the **Sequence** field for the **12 month** immunisation now correctly populates as 4.	83601
HealthLink Online Forms	When **allergies/adverse drug reactions** were removed from the patient record they would still populate in HealthLink Online forms. This error has been resolved.	76937
HealthLink Online Forms	An error has been resolved where the **smoking history** for a patient was incorrectly recorded in the HealthLink Online forms.	81655
HealthLink Online Forms	Resolved an issue that could occur in which **Healthlink forms** failed to load when retrieving uncompressed documents from **Investigations**.	79207
Invoicing	Workflows have been updated in Bp Premier regarding adjusting invoices: ■ When creating a **Bulk bill** account from the patient billing history and updating the **Location**, users could not update the invoice again back to the original location. ■ When repeating the steps above and storing and adjusting the invoice, users could not select Medicare from the **Bill to** drop-down and the field was empty.	83233

Bp Function	Release Notes	Key
Invoicing	Errors with stored adjusted claims have been resolved including: ■ When a bulk billed stored claim was adjusted to update the **location**, it could not be updated again back to the original location. ■ When a bulk billed stored claim was adjusted, the **Bill to** field was empty and **Medicare** was no longer an option to select from the dropdown.	83724
Location details	When the **SMS Alpha Tag** field contained numerical characters in the **Location details** screen, any edits to this screen were prevented from being saved by a warning prompt "*The SMS alpha tag can only contain characters a-z, A-Z, hyphens and spaces.*" Users can now save updates to the Location details screen without issue.	77553
Log Utilities	When launching the **View ePrescription Log** or **View MWS Log** utilities users encountered a callstack error. This error has been resolved.	82186
MIMS	An error has been resolved where users where unable to access **MIMS** in **Remote Database** mode.	84439
National Cancer Screening Registry	When accessing the **NCSR Hub** from the **Clinical record** some users experienced an error after a Bp Premier update, "Token provided by BP Premier is invalid." This error has been resolved.	84709
Payments Utility	Updates have been made to Bp Premier to resolve issues with users being unable to run the **Payments Utility**.	84708
Reminders	When creating a Reminder and entering text in the **Reminder comments** section that exceeded **100 characters** an error would occur and the text would not be saved. Bp Premier has been updated to include a warning message "*The text supplied must be less than 100 characters long*" when the section contains characters over the limit.	58289
Remote Database	Updates have been made to Bp Premier to resolve errors that occurred when users attempted to download a **Remote database**.	84085
Remote Database	When saving from the **Patient details** screen in **Remote Database** mode users would experience an error upon clicking **Save**, "Invalid column name 'EnduringAOB'." this error has been resolved.	84523
Samples Database	Users running **Oxford SP1** experienced an error when using the **Samples** database, "Could not find stored procedure 'BP_ IsUserLockedOut'." This error has been resolved.	84408
Waiting Room	An issue has been resolved where **Consultation notes** were recorded as the incorrect provider due to the ability for a user to re-open a visit from the **Waiting Room** and save. Consultation notes can now only be re-opened by the user who created them.	79001

Known Issues

Bp Function	Issue	Fixed In	Key
My Health Record	When logged in to Bp Premier with a user account that does not have the ability to record an HPI-I number, an error will occur when attempting to access My Health Record, if it has not been previously accessed by a user with an HPI-I recorded. **Workaround:** A user with the ability to record an HPI-I number must open the patient's My Health Record to resolve the error.	Not yet resolved.	85531
HealthLink Forms	When creating a new HealthLink form outside of the Clinical record from **View** > **HealthLink Forms** > **File** > **New form** a callstack error will occur. **Workaround:** Launch HealthLink forms from within the Clinical record.	Not yet resolved.	85428
Subpoena Tool	The **Copy To Clipboard** button in the **Subpoena PDF Export** window does not copy the contents to the users clipboard when selected. This error is only applicable to **CDA documents**.	Not yet resolved.	85446