

## Bp Premier Oxford Release Notes

These release notes describe the changes made to Bp Premier since Spectra SP1 Revision 3 build 1.13.1.1096.

Release Date	09 June 2026
Release version	Bp Premier version <b>Oxford</b> 1.14.0.1114.
Notes last updated	05 June 2026
Which version can I upgrade from?	You can upgrade to version <b>Oxford</b> (1.14.0.1114) from Bp Premier version <b>Orchid SP1 Revision 1</b> (1.12.1.1023) or later. To check the current program version that you have installed, select <b>Help &gt; About</b> .
Which data update do I need?	You must install the <b>April 2026</b> Data Update or later before you can upgrade to version 1.14.0.1114. However, Best Practice Software recommend making sure you have the most recent Data Update installed before you run a program upgrade.
Which database and operating system versions are supported?	Windows operating system Windows 10 Pro or higher is supported. Microsoft Windows Server 2016 and higher is supported. Microsoft SQL Server 2016 and higher is supported.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	Brief upgrade instructions are included in this document.

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## Upgrade to Oxford 1.14.0.1114

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You must have the **April 2026** data update or later installed before you upgrade to **Oxford 1.14.0.1114**.

1. Back up your Bp Premier database before running the upgrade.
2. Synchronise all workstations in remote database mode with the Bp Premier server before you upgrade.
3. [Download and run](#) the latest Drug Update on your Bp Premier server computer.
4. Log all users out of the server and all clients before you upgrade.
5. Download and run the **Oxford 1.14.0.1114** update on your server and all clients.
6. Log back in to Bp Premier and resume use.

## Where do I find more information?

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Select  from the main screen of Bp Premier or select **Help > Online** from Bp Premier to open the Knowledge Base from any main screen toolbar.

## Microsoft SQL Server 2016 end of support

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Microsoft support for SQL Server 2016 ends [14 July 2026](#). Best Practice Software recommends users running Bp Premier on SQL Server 2016 upgrade to a supported Microsoft SQL Server before the end of support date. See the [End of support options](#) on the Microsoft website for more details.

## Compliance

### MySQL Date Created

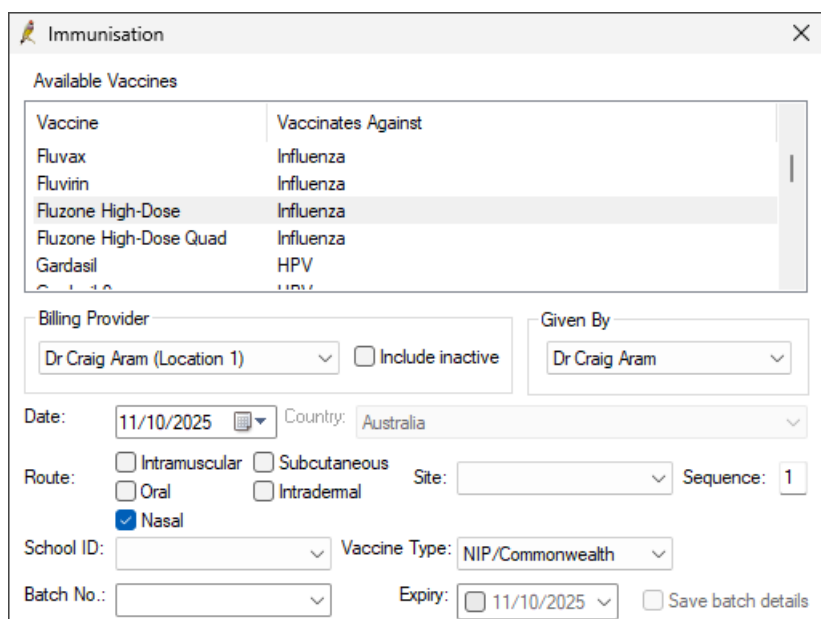
Updates have been made to the **Date Created** field in the View MySQL field in accordance with ADHA compliance. Up to **Spectra SP1 Revision 3**, the Date Created column in MySQL responds differently to two scenarios:

- For new prescriptions, the Date Created will generally be the Date the medication was initially prescribed.
- If the doctor prescribed the medication with repeats, the Date Created will be updated to reflect the Date the repeat was last dispensed from the pharmacy.

This has been resolved in Bp Premier Oxford to always show the original prescription date.

### Australian Immunisation Register

From 20 October 2025, changes to the **Australian Immunisation Register (AIR)** took effect. A new option for 'Route of Administration' has been added. **Nasal**, as a Route of Administration, is currently only valid for one vaccine: FluMist.



The screenshot shows the 'Immunisation' form with the following details:

- Available Vaccines:**

Vaccine	Vaccinates Against
Fluvax	Influenza
Fluvirin	Influenza
Fluzone High-Dose	Influenza
Fluzone High-Dose Quad	Influenza
Gardasil	HPV
- Billing Provider:** Dr Craig Aram (Location 1)  Include inactive
- Given By:** Dr Craig Aram
- Date:** 11/10/2025 **Country:** Australia
- Route:**
  - Intramuscular
  - Subcutaneous
  - Oral
  - Intradermal
  - Nasal
- Site:**  **Sequence:** 1
- School ID:**  **Vaccine Type:** NIP/Commonwealth
- Batch No.:**  **Expiry:**  11/10/2025  Save batch details

### National Immunisation Program

From 1 September 2025, changes were introduced to the National Immunisation Program.

### Prevenar 20

Based on the advice from Australian Technical Advisory Group on Immunisation (ATAGI), the government has made changes to the National Immunisation Program. Prevenar 20 was introduced into the NIP to replace Prevenar 13 and Pneumovax 23 on the childhood and adolescence schedule.

**NOTE** Check the [Known Issues](#) for any potential workarounds that may need to be performed for this feature.

## Pneumococcal vaccines

The current recommended dose (3) given at 6 months of age will be expanded to include all Aboriginal and/or Torres Strait Islander children, irrespective of location if the following conditions are met:

- The individual is under 5 years of age
- The individual is Aboriginal and/or Torres Strait Islander OR the individual has a risk condition for Pneumococcal disease.

## Bulk Bill Claim Date Updates

From **05 September 2025** the following Bulk Bill claims will not be accepted by Medicare:

- Claims with a Medical Event Date **greater than 2 years** in the past for service rendered **before** 5 September 2025.
- Claims with a Medical Event Date **greater than 1 year** in the past for service rendered **on or after** 5 September 2025.

When creating a new online claiming batch only vouchers with eligible claiming dates will populate in the batch.

## Assignment of Benefits Reforms 1 July 2026

Assignment of Benefit process is going digital from **1 July 2026**. Assignment of Benefit (AoB) refers to the process by which a patient authorises Medicare to pay their benefit directly to the healthcare provider, rather than reimbursing the patient.

**IMPORTANT** These changes will not be enabled in Bp Premier Oxford until the changeover date of **1 July 2026**. The [configuration settings](#) and workflows will **not be visible** in Bp Premier Oxford until this date.

Some of the key changes being introduced include:

- **Electronic Forms:** Providers will be able to generate and send electronic forms via SMS to patients to assign their benefits through web forms on their own devices.
- **Pre and Post-Assignment Flexibility:** New digital options will allow benefits to be assigned when booking a service (pre-assignment) or after a service has occurred (post-assignment), rather than strictly during the attendance.
- **Basic Service Description:** For episodic pre-assignment agreements, a 'basic service description' will be the minimum required information. Approximately 4,600 MBS items have been mapped into 16 categories (e.g., GP – Standard, Specialist – Procedure) to provide patients with meaningful information while maintaining flexibility for providers.
- **Record Retention:** Providers will be required to retain a copy of the completed/signed agreement for 2 years.

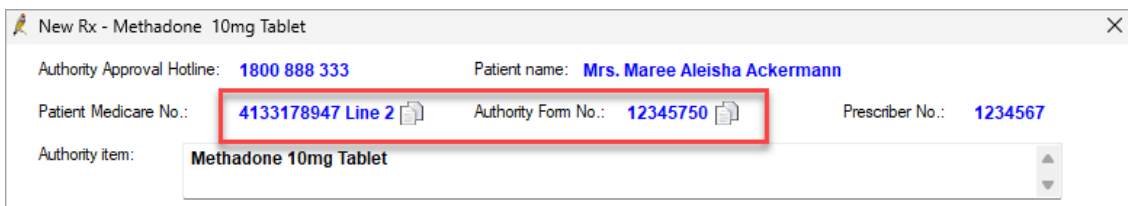
For more information see the [Australian Government Department of Health, Disability and Ageing \(DoHDA\) website](#) or the [Bp Premier Knowledge Base AoB landing page](#) for all of our Assignment of Benefit resources.

**NOTE** Check the [Known Issues](#) for any potential workarounds that may need to be performed for these features.

## Enhancements



### Drug Prescription Authority Requirements/Medicare Rx User interface improvements

When prescribing a drug that requires **authority**, users need to copy and paste multiple details to the authority's website. To improve this process, the **Patient Medicare No** and **Authority Form No** are now able to be copied to the users clipboard. A copy icon is displayed next to these information strings for visibility.



New Rx - Methadone 10mg Tablet

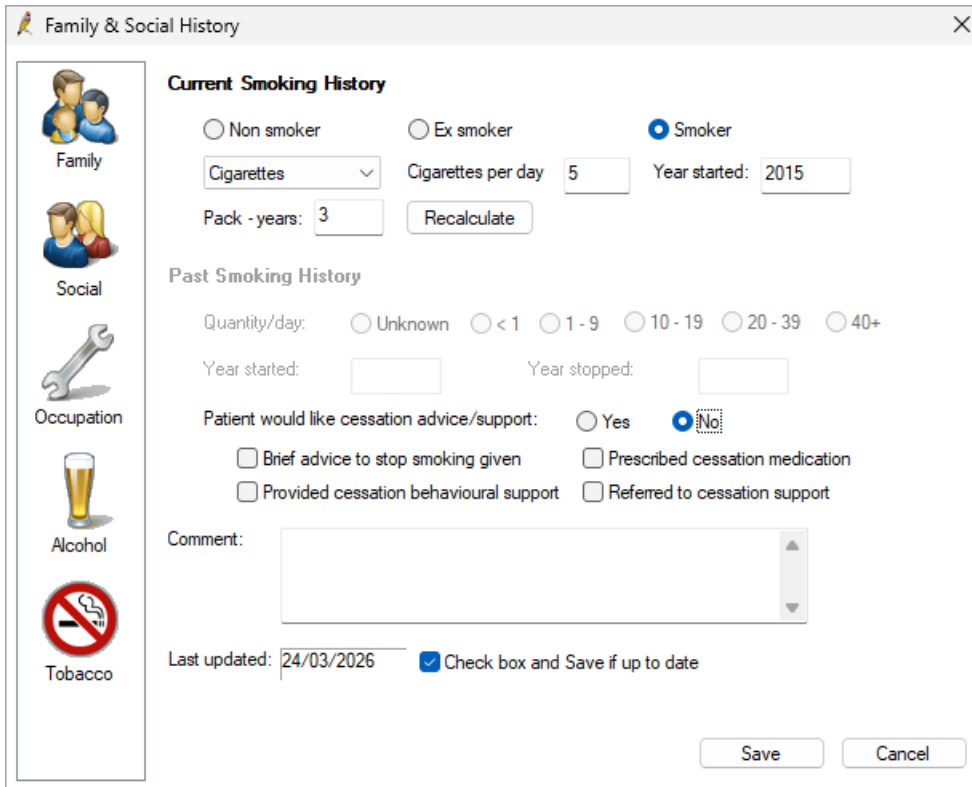
Authority Approval Hotline: 1800 888 333 Patient name: Mrs. Maree Aleisha Ackermann

Patient Medicare No.: 4133178947 Line 2  Authority Form No.: 12345750  Prescriber No.: 1234567

Authority item: Methadone 10mg Tablet

### Family & Social History

From **Family & Social History > Tobacco, Current Smoking History** will now display **Pack years**. This value is calculated from **the Cigarettes per day** field and the **Year started** field. This value can be recalculated and updated.



Family & Social History

**Current Smoking History**

Non smoker  Ex smoker  Smoker

Cigarettes  Cigarettes per day  Year started:

Pack - years:

**Past Smoking History**

Quantity/day:  Unknown  < 1  1 - 9  10 - 19  20 - 39  40+

Year started:  Year stopped:

Patient would like cessation advice/support:  Yes  No

Brief advice to stop smoking given  Prescribed cessation medication

Provided cessation behavioural support  Referred to cessation support

Comment:

Last updated: 24/03/2026  Check box and Save if up to date

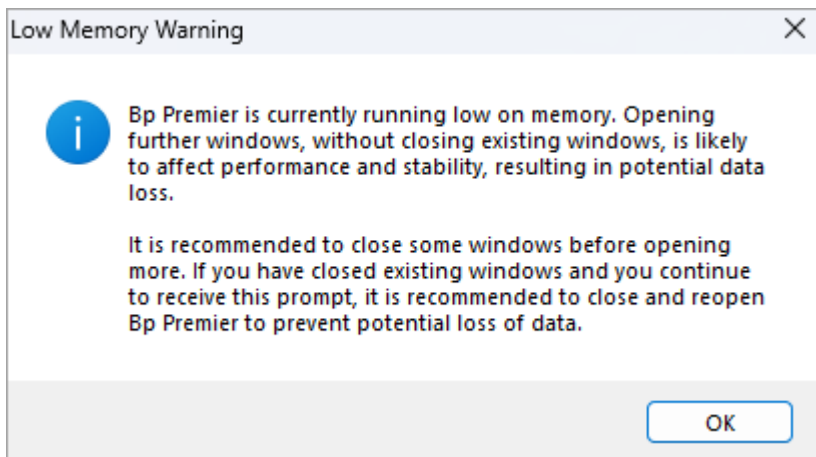
## Chronic Condition Management Claiming Logic

As part of the ongoing support for the Chronic Condition Management (CCM) changes introduced on 1 July 2025, Bp Premier has enhanced the claiming logic that was released in version Spectra SP1 Revision 3. See the table below for additional rules added to Bp Premier.

Workflow	Item	Rule
When <b>finalising a visit</b> and adding any <b>CCM</b> items.	965/392	Can not be billed within the preceding 12-month period unless extenuating circumstances exist.
	92029/92060	
When <b>adjusting or creating an invoice</b> and adding any <b>CCM</b> items.	965/392	Cannot be billed within the preceding 12-month period unless extenuating circumstances exist.
	92029/92060	
	92030/92061	Cannot be billed within the preceding 3-month period unless extenuating circumstances exist.

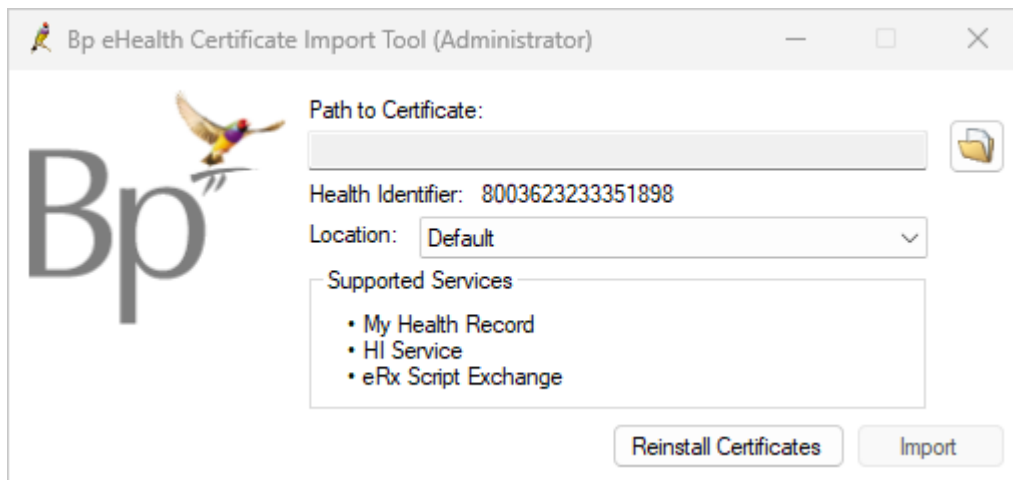
## Low Memory Warning

Updates have been made to Bp Premier to appropriately warn the user when Bp Premier is running on low memory and that existing windows must be closed before more can be opened.



## Bp eHealth Certificate Import Tool

Enhancements have been made to the Bp eHealth Certificate Import Tool, simplifying the user interface, improving error handling, and improving capability. This enhancement allows users to update the **NASH** certificate on both the **Bp Premier** and **eRx gateway** via the eRx REST API for their default location.



## Enhancements to optimise the WorkCover QLD setup process

The **Install Certificates** button has been removed from the **WorkCover QLD Setup** screen; Digital SSL certificates are no longer required to be installed on each workstation used for sending invoices to WorkCover QLD.

Bp Premier will connect to the **WorkCover QLD API** and obtain the required **SSL certificates** with each request to **Upload Invoice to WorkCover QLD**, ensuring that the correct certificate is used each time an invoice is sent.

## Long Acting Contraceptives (LARCs) Discontinued Operation Fee Window

When MBS item [82206](#) is added to an invoice in conjunction with an **82201** or **82202**, selecting **Add** or double clicking on the item number will launch the **Discontinued Operation Fee Window**.

Enter the MBS item number of the discontinued operation (82201 or 82202) in the **Search** field and click **OK** to apply the **Discontinued procedure fee** (50%) to the invoice.

Discontinued Operation Fee Window

Discontinued procedure: Search: 82202

Item No.	Description	Fee
82202	Nurse practitioner, removal of etonogestrel subcutaneous implant.	105.15

Full description:  
Nurse practitioner, removal of etonogestrel subcutaneous implant.

Discontinued procedure fee: 52.60

OK Cancel

## Other enhancements

Bp Function	Release Notes	Key
BP Browser	Updates have been made in Bp Premier to improve the performance of the browser window inside the software.	78811
Co Claiming	Fixed an issue that was occurring resulting in a 46100 item not recalculating correctly if the previously added item was removed and another was added.	81211
Email	The attachment type of <b>REF</b> has been removed from the list of attachment options when sending emails from the <b>Bp word processor</b> .	80514
Email	Error handling has been improved when emailing documents to avoid sending corrupted PDF attachments to patients. If the document or page is not valid or can't be converted to a valid PDF when emailing, an error will be displayed inform the user of this.	80281
Lyrebird Health	When Lyrebird Health writes back a document to <b>Correspondence Out</b> , closing the Lyrebird Scribe window will automatically refresh the patient record, displaying the newly written back documents in Correspondence Out.	81418
Lyrebird Health	The Lyrebird Scribe window will no longer prompt for users for permission to <b>Use your microphone</b> and will automatically bypass the request for <b>Microphone</b> access, ensuring that it is always permitted.	81416
Online Services	<p>Bp Premier has been updated to use Transport Layer Security (TLS) 1.2 impacting:</p> <ul style="list-style-type: none"> <li>■ Medicare/DVA</li> <li>■ Health Identifiers (HI) Service</li> <li>■ PRODA</li> </ul> <p>This change is being implemented in line with advice from the Australian Signals Directorate.</p>	79247
Patient record	<p>Updates have been made to the number of patient records that can be open in one open session of Bp Premier. Previously a warning would notify the user when 15 patient records were open that more than 20 records could not be open.</p> <p>This has been updated to notify the user when 10 records are open that no more than 15 can be open, to optimise performance and reduce potential data loss.</p>	82946
Refunds	An enhancement was made to ensure that after a partial <b>Medicare</b> refund of a paid batch, related <b>Management Reports</b> display the original payment date for non-refunded services/payments in the <b>Medicare</b> batch.	77987

Bp Function	Release Notes	Key
Reporting	When viewing payment management reports, unrelated refunded Medicare services and payments included in the same batch will show the correct payment dates.	81574
SQL Server	Bp Premier has been updated to support SQL Server 2025. Warnings have been updated to account for the new 50 GB memory limit.	82193

## Bug fixes

Bp Function	Release Notes	Key
Accounts	When creating an account to send to <b>Medicare</b> and process through <b>EasyClaim</b> Bulk Billing, if the <b>Activate EasyClaim Private Patient Claiming</b> checkbox was not checked in <b>Configuration &gt; Payments</b> , the <b>EasyClaim Bulk Billing</b> option was greyed out. This is no longer the case and the <b>EasyClaim</b> option will be enabled even if the Private Patient Claiming checkbox is not checked.	81490
Appointments	An error that was setting an appointment status to 'Paid' instead of 'At Billing' after the related invoice was cancelled has been resolved.	81424
Bp Email	An error that was occurring when attempting to send an email and generating a PIN to access the document or when emailing certain files from <b>Investigations</b> causing a fatal callstack and a program crash has been resolved.	79306
Bp Email	Resolved an issue occurring when sending an email without a recipient selected.  When attempting to send an email without a recipient, the user would be prompted to add a recipient. After this prompt, the ' <b>Send</b> ' button would stay disabled. This is no longer the case.	81199
Clinical Notes	Previously when a user did not have <b>Write</b> access to <code>C:\Users\Administrator\AppData\Local\Temp\</code> clinical notes could not be saved with no prompt to inform the user. A pop-up message has been introduced to warn the user that they do not have appropriate access to the folder, and to contact their System Administrator.	81875
Drug Database	Resolved an error where after a backup was restored in a new environment, the application roles were not correctly restored in the drug database. This issue also occurred after running a full drug replacement.	81412
Email	When emailing investigations that had been zipped using certain compression libraries, an error would occur when attempting to send. This issue has been resolved.	81162
eReferral	Resolved an intermittent error that was occurring when attempting to send a <b>eReferral</b> through the <b>Word Processor</b> after selecting an online contact.	78827
Documents	Resolved an issue where when viewing PDF documents, printing Health Summaries and printing PDF documents from Investigation reports, a watermark would display at the top of the page "PDFView4NET evaluation version".	77785

Bp Function	Release Notes	Key
eScripts	When sending an eScript directly to a pharmacy the results list for the pharmacy contact would display inconsistent or unrelated results. This issue has been resolved.	81494
eScripts	When sending an eScript token directly to the pharmacy via email, an error would occur if the patient did not have a <b>Title</b> selected in their demographic details resulting Bp Premier freezing. This error has been resolved.	81186
eScripts	An issue has been resolved where selecting the <b>Use Previous email address</b> option when sending an eScript token directly to the pharmacy resulted in an error.	81426
eScripts	An error has been resolved where Hymenoptera Yellow Jacket Venom and Hymenoptera Paper Wasp Venom eScripts could not both be sent on the same day.	81796
Family & Social History	Resolved an issue that was occurring that would prompt the user to select the current <b>Smoking</b> status even when no data was entered into a <b>Family</b> or <b>Social</b> history tab,	81868
Immunisations	Resolved an error that was occurring when searching for <b>Immunisations</b> . After selecting 'All vaccines' and then clicking 'Add', the criteria for 'All vaccines' was not being included correctly.	81491
Incoming Reports	Resolved an error where reports missing a <b>Report Date</b> would not display in Incoming Reports.	82163
Invoices	Sites who have Lyrebird configured experienced an issue where an error would occur after using the <b>Find Invoice</b> search function after multiple searches. This error has been resolved.	81405
Lyrebird	Resolved an issue where an error occurred when a visit was finalised and saved in Bp Premier before the transcription in Lyrebird was stopped and saved.	80341
Online Patient Verification	An error has been resolved where all patients in a list for a Bulk Online Patient Verification (OPV) would fail when one patient in the list failed with name or DVA card details that did not match the Medicare database.	73482
Patient Record	Resolved an issue that was occurring when opening the <b>Patient Record &gt; Immunisations</b> of patients 5-7 years (inclusive). This error would cause the <b>Childhood Immunisation Schedule</b> to be missing from the record and is no longer the case. The Childhood Immunisation Schedule will no longer display once a patient turns 8 years old.	81795
Patient Record	When searching for a patient by mobile or home phone number, if the search contained spaces (04XX XXX XXX), results would not be displayed for the corresponding patient. This search process has since been enhanced and included spaces will not affect the searching process negatively.	81488

Bp Function	Release Notes	Key
Prescribing	Resolved an issue where deleting a script from Current Rx with a Medisecure barcode would result in a callstack error.	79855
Prescribing	Resolved an issue where <b>SafeScript</b> launched the incorrect portal for the user's state when the postcode was shared between multiple states.	81496
Prescribing	Resolved an error that was preventing contact details loading correctly in certain circumstances when selecting the <b>Use Contact details email address</b> radio button when sending ePrescription details to a pharmacy.	81493
Results Import	Resolved an issue where the report header did not display when a report was imported from the <b>Results Import</b> with an attached file.	81495
Word Processor	Updates have been made to Bp Premier to improve error handling when emailing from the Word Processor.	82988

## Known Issues

Bp Function	Issue	Fixed In	Key
Assignment of Benefit	<p>When <b>Print 2 copies of vouchers</b> is enabled in <b>Setup &gt; Configuration &gt; Online Claiming</b> and printing an assignment of benefit form, only one copy is printed.</p> <p><b>Workarounds:</b></p> <p>One of three workarounds can be used in this scenario.</p> <ul style="list-style-type: none"> <li>▪ <b>Resend</b> the form from the <b>Follow up assignment of benefit</b> screen if it is in <b>Pending</b> status.</li> <li>▪ <b>Adjust</b> the invoice linked to the form from the <b>Patient billing history</b> if it is <b>Approved</b> so that it can be reprinted.</li> <li>▪ Create a copy of the form external to Bp Premier using the <b>Print to PDF</b> function.</li> </ul>	Not yet resolved.	83577
Assignment of Benefit	<p>Assignment of benefit forms are not correctly fitted to the page when printing with <b>A5 vouchers</b> enabled in <b>Setup &gt; Configuration &gt; Online Claiming:</b></p> <ul style="list-style-type: none"> <li>▪ When <b>A5 vouchers</b> and <b>Print 2 copies of vouchers</b> are both enabled, the forms will both print as A6 on a single A4 piece of paper (dependant on paper size currently in printer).</li> <li>▪ When <b>A5 vouchers</b> is enabled the form will print on an A4 piece of paper (dependant on paper size currently in printer).</li> </ul> <p><b>Workaround:</b></p> <p>Practices can modify the external printer settings to print A5 sized landscape AoB forms accordingly.</p>	Not yet resolved.	83579
Assignment of Benefit	<p>When editing details of an invoice in the <b>Account details</b> screen accessed from <b>Online claiming</b> or the <b>Patient billing history</b>, the Assignment of Benefit fields do not function correctly.</p> <p><b>Workaround:</b></p> <p>This error does not effect the workflow and the details can still be updated without issue. An Assignment of Benefit form does not need to be generated unless changes to the services are made.</p>	Not yet resolved.	83545
Assignment of Benefit	<p>If an invoice is linked to an Assignment of Benefit form with a status of <b>Delivery failed</b> it will stay in the <b>All outstanding</b> results of the <b>Follow up Assignment of Benefit</b> screen when the invoice is cancelled.</p>	Not yet resolved.	83614

Bp Function	Issue	Fixed In	Key
Assignment of Benefit	When using the <b>Bulk resend</b> from the <b>Follow up assignment of benefits</b> screen the <b>Contact note</b> generated will display the <b>Recorded by</b> user as <b>Practice</b> and not the user who sent the SMS via Bulk resend.	Not yet resolved.	83556
Assignment of Benefit	Assignment of benefit forms cannot be generated if a patient does not have a <b>mobile number</b> or <b>home phone number</b> entered in the Patient details.  <b>Workaround:</b> Prior to generating a pre or post assignment, ensure patient(s) have a mobile or home phone information added.	Not yet resolved.	83211
Assignment of Benefit	If <b>Prompt for Printer</b> is enabled in the default printer settings, when generating a printed Assignment of benefit form, if the users switches to a different Bp Premier window and back to the Appointment book, the Prompt for Printer window will be hidden causing Bp Premier to be locked.  <b>Workaround:</b> <ul style="list-style-type: none"> <li>▪ Open task manager &gt; Expand out Best Practice &gt; Right-click on <b>Print</b> &gt; <b>Bring to front</b> to then manually finalise.</li> <li>▪ <b>ALT + TAB</b> to open the prompt for printer window to then manually finalise.</li> </ul>	Not yet resolved.	83485
Assignment of Benefit	If <b>Prompt for Printer</b> is disabled in the default printer settings, when printing an Assignment of benefit form the <b>Prompt for Printer</b> screen will still appear.	Not yet resolved.	83480
Email	When sending an email from the Word Processor and opting to not use a PIN for PDF attachments, emails will still send with the text "A PIN is required to view the contents of the PDF file" though no PIN is required to open the file.  <b>Workaround:</b> No PIN is required to open the file, the message can safely be ignored.	Not yet resolved.	82948
Immunisations	When using the <b>Prevnar 20</b> vaccine for <b>Pneumococcus</b> in the Childhood immunisation schedule for a patient under 8 years of age with an <b>Ethnicity of Aboriginal and/or Torres Strait Islander</b> , the <b>Sequence</b> field for the <b>12 month</b> immunisation will incorrectly populate to 3.  <b>Workaround:</b> The sequence number must be manually adjusted to 4 for the 12 month immunisation.	Not yet resolved.	83601

Bp Function	Issue	Fixed In	Key
Log Utilities	<p>When launching the <b>View ePrescription Log</b> or <b>View MWS Log</b> utilities users will encounter a callstack error.</p> <p><b>Workaround:</b></p> <p>Users can click <b>OK</b> through the error and use the utility as normal.</p>	Not yet resolved.	82186
Patient details	<p>If the network connection to the server is interrupted while the <b>Patient details</b> screen is open, a callstack error will occur.</p> <p><b>Workaround:</b></p> <p>Click <b>OK</b> to continue, then close and re-open the <b>Patient details</b> screen to confirm the network disruption is resolved by confirming any changes have been saved</p>	Not yet resolved.	83342