

Bp VIP.net v526.051 Release Notes (Topaz)

The next version of Bp VIP.net is out July 2021. These release notes describe all enhancements and modifications made to Bp VIP.net since version Ruby SP3 Rev 1 (2.1.525.018).

Release Date	July 2021
Release version	'Topaz' (version 526.051)
Notes last updated	12 July 2021
What is in this release?	Bp VIP.net 526.051 contains changes for My Health Record and Day Stay reporting for Australian practices, bug fixes, and other enhancements. Review the New features section for more information.
Which version can I upgrade from?	<p>There is no version dependency for upgrading to 526.051. If you experience difficulties upgrading from your version, contact Best Practice Software Specialist Product Support. The operating system and database requirements have not changed since the release of (2.1.525.018).</p> <p>If you have not already, Best Practice Software recommend you run the most recent MIMS update before running the 526.051 program upgrade.</p>
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours to minimise the impact of the upgrade on your practice.
How do I upgrade?	Upgrade instructions are included in these release notes.
What do I do after upgrading?	<p>You do not need to perform any particular configuration after you upgrade.</p> <p>However, after upgrading, the option to upload documents to My Health Record has changed from Opt-out to Opt-in, and will be ticked by default.</p>

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Upgrade Bp VIP.net to version 526.051

You should be able to upgrade to 526.051 from any version of Bp VIP.net. Best Practice Software recommend that the upgrade be performed outside of normal business hours.

Notes on upgrading

- If you have not upgraded your version of Microsoft Windows or Microsoft SQL Server for some time, check the [latest system requirements](#) for Bp VIP.net. If you are running an older version of Windows or SQL Server, you may wish to upgrade your software or hardware before upgrading Bp VIP.net.
 - Copy the install file to and run the upgrade from the **SQL Server database computer** first. This will upgrade the Bp VIP.net database structure in preparation for terminal server or workstation upgrades.
 - If your practice uses Terminal Services, you must run the installation from the Terminal Server (after upgrading the database server).
 - Log in to the Bp VIP.net server computer as a Windows **administrator**. You may require Windows administrator permissions to install and update some Bp VIP.net components.
 - If you are upgrading from a version prior to **525.018**, ensure you have updated your MIMS data to the latest release, to enable [Active Ingredient Prescribing](#) activation. If you are already using Active Ingredient Prescribing, no action is necessary.
1. Back up your existing database before upgrading and **test that the backup restores successfully**. Information on how to back up and restore your database is available on the knowledge base.
 2. You have two options: upgrade from outside or within Bp VIP.net.
 - Click [here](#) to download the setup.zip file. Copy the file to your Bp VIP.net server, right-click the file and select **Extract all**, and double-click the extracted file to begin the upgrade
 - Log into Bp VIP.net as an administrator-level user. Go to **Help > Update News** and click **Get Latest Version Now**. Bp VIP.net will look for an updated version and automatically begin the upgrade wizard.
 3. Copy the setup.zip file to the folder nominated in **Setup > Facility Preferences > General Preferences > Login/Tasks tab > New version location** field. This field must contain a UNC path to a network location accessible by Bp VIP.net workstations.
 4. When a user next logs in to a workstation, Bp VIP.net will detect that a new setup.zip file exists in this folder and will automatically upgrade the workstation.
 5. If your practice uses a MIMS database, check your version of MIMS and update to the latest version if available.

My Health Record consent and patient security access

After upgrading, the option to upload documents to My Health Record has changed from Opt Out to Opt in for all patients. For patients who have security access set on their My Health Record, their access code must be entered into the My Health Record screen to access their documents list from Bp VIP.net.

If a patient does not wish documents to be uploaded to their My Health Record, the provider must select the **Patient** menu, and select **Manage My Health Record**. When **Manage My Health Record** for the patient is displayed, click the **Settings** tab, tick **Patient has opted out of My Health Record**, and click **Save Settings** before closing.

Where do I find more information?

The Bp VIP.net Knowledge Base is available for more information on setting up and using Bp VIP.net. Select **Help > Online** from within the software to open the knowledge base in your default browser. For information specifically on My Health Record improvements, search for 'mhr'.

New features

To successfully submit documents or prescription items via eRX to My Health record, the following need to be recorded where appropriate in Bp VIP.net:

- The patient must have an active and verified Individual Health Identifier (IHI).
- The prescriber must have a validated HPI-I.
- The practice must have a validated HPI-O.

The logged-in user must also have the 'My Health Record' user or group security rights enabled to access MHR functions.

My Health Record interface enhancements

Improvements have been made to the **Manage My Health Records** screen and document list:

- New filters and exclusion types have been added for greater control over what documents are displayed in the document list, and to accommodate new document types.
- Columns have been added to the document list to supply more information about documents, including Service Date, Organisation Type, and Status.
- The viewer has been improved to view different document formats from within Bp VIP.net.
- Superseded and deleted documents are indicated by shading in the document list if displayed.
- By default, the document list shows all documents for the last 24 months, listed by most recent at top of list.

My Health Record Document exchange enhancements

The patient must have an active and verified Individual Health Identifier number saved in Patient Details to upload documents to MHR.

You can **save** a document from Manage My Health Record to Bp VIP.net. Documents will be saved to Incoming Correspondence with the subject set to the document title, and the Status in the document list updated to 'Saved'. Documents 5 MB or larger will generate a popup to confirm the file download. You cannot save deleted or superseded documents.

You can **View latest shared health summary** by selecting that option from Manage My Health Record.

A new option is available to submit documents from Outgoing Correspondence in MyComms to the patient's My Health Record (MHR). Click the My Health Record button in the MyComms toolbar. Bp VIP.net will prompt to confirm submission to My Health Record and indicate the document type. You will be prompted to supersede if the document has been uploaded before. A letter's MyComms will be updated from Draft to Locked when uploaded to MHR. A new MyComms column, **MHR**, indicates whether a document has been uploaded to a patient's My Health Record.

The above applies if **Send to MHR** is checked in the Correspondence editing screen and the user clicks **Print and Send**. **Send to MHR (My Health Record)** is ticked or unticked by default based whether the patient has opted out of My Health Record on their **Manage My Health Record** in your Bp VIP.net database. You can override this setting by ticking or unticking the Send to MHR check box in the Correspondence editing screen.

A new tab, My Health Record, is now available in **Setup > Letter template > Options**, allowing you to set 'Specialist letter' as the default **My Health Record Type** when uploading to MHR from the letter editor.

Uploading prescriptions to My Health Record

A new checkbox **Upload to MHR via eRx** has been added to the **Prescription Item Details** screen. The checkbox is ticked by default if the patient has opted in to My Health Record. You can also edit this value for prescriptions that have been saved but not yet printed or sent (and uploaded to My Health Record).

A new **MHR Consent** column has been added to the **Medications** screen to indicate if patient consent was given to upload the medication record to the MHR Prescription & Dispense view, through the eRx gateway.

A new button **My Health Record Overview** is available from the Medications screen. This button opens the Manage My Health Record function at the **Prescription and Dispense** view.

Consent to upload scripts to MHR operate at the prescription level, not an item level. If patients have medications they do not consent to upload to MHR, but other medications are consented to, Best Practice Software recommend that the prescriber issue two prescription 'batches': One prescription with items consented to upload, and another prescription with items not consented to upload.

Miscellaneous enhancements

The status of a patient's Health Identifier is now clearly indicated in patient details. The status of the patient's connection to My Health Record is also indicated by the colour of the MHR icon in the tool-bar.

A new button **My Health Record View** is available from the Investigations screen. This button opens the Manage My Health Record function at the **Pathology Overview**.

Enhancements

Function	Release Note	Key
HI validation	Health Identifier validation no longer occurs when External Providers are updated or created from an Online Provider Directory.	61099
HPI-I Validation	Enforced update of provider details after HPI-I validation has been removed from the validation workflow. The HPI-I status of the provider is still indicated at end of validation, and if incorrect details prevent validation, the user is notified and prompted to correct the details.	60904
HI validation	Enforced update of patient details after Health Identifier validation has been removed from the validation workflow. The HI status of the patient is still indicated at end of validation, and if incorrect details prevent validation, the user is notified and prompted to correct the details.	60512
Prescribing	The Authority Number can now be added after a script is printed. The Status of a prescription indicates if the script has been amended since printed.	60944
Care Plans	The 'Liverpool Care Pathway' option under Care Plan End of Life has been renamed to 'Last Days of Care'.	54699
Upgrade and install	The EULA for New Zealand and Australia presented to the user during an upgrade or installation has been updated.	53497
Consultation	Billing for item 31340, including multiple 31340 items on an invoice, is now calculated correctly.	18135
Database	<p>A new administrator utility Patient Import/Export is now available to import patient records from another Bp VIP.net database.</p> <hr/> <p>Note: Best Practice Software strongly recommend that your practice contact Bp VIP.net Support if you wish to use this utility to move data or merge databases, so that Support can explain the options available and guide the practice through the import process.</p> <hr/>	54980

Function	Release Note	Key
Bp SMS	<p>A new checkbox has been added to Setup > Preferences > Facility Preferences > Communications: Extend character limit beyond 160.</p> <p>This checkbox is disabled by default on upgrade. If the practices chooses to tick this checkbox, Bp VIP.net will send as many SMS messages as required if the number of characters in the message is more than 160. If this checkbox is unticked, Bp VIP.net will truncate the message to the first 160 characters.</p> <p><i>Important: This function includes automated messages sent out in bulk. If you enable this option, your credit usage will increase if your automated messages exceed 160 characters.</i></p>	32268
Database export	A tool has been made available to assist practices with large databases to export image files from database to a local or shared network folder. Search for 'transfer images' in the Bp VIP.net knowledge base for more information (Help > Online).	22425

Day Stay Reporting Changes

Reporting changes for 2021/2022 period for Australian Bp VIP.net users.

Release Note	Key
Some Hospital Casemix Protocol (HCP) dataset elements and submitted file names have been standardised to reduce instances of data file rejection.	60943
'North Macedonia' has been added to the list Country of Birth in Daystay Episodes (Ctrl F8).	54071
The list Country of Birth in Daystay Episodes (Ctrl F8) has been updated for all states.	60026
'Declined to respond' is now available as an option under Aboriginal & Torres Strait Islander Origin in the Day Stay episode screen (Ctrl+F8).	54626
From 01 July 2021, a standard unit code of CTOX (Clinical Toxicology) is not a valid code and will not be reported.	55451
List of health service providers for Western Australia that appear in the Admitted From and Discharged To fields has been updated.	55457
Day stay options for Victoria have been updated with the 2021 changes to the Victoria Admitted Episodes Dataset (VAED).	55458

Bugs fixed

Function	Release Notes	Key
Payment	MBS items that had GST applied in Setup > Charges were being subsidised with an incorrect amount. This has been fixed.	61637
Payment	The correct order of items is maintained if the Fee Scaler is changed or made blank.	60478
Consultation	Fees and subsidies for ECG codes are now set correctly.	60126
User-defined forms	If a custom text box is added to a medical desktop and set to Data/Time, the text box will carry forward the value from the previous date if the user toggles between different medical notes before saving. This has been fixed.	55066
Payment	If you manually overwrote the fees in Fee scale column within the Payment window Bp VIP.net did not reorder items from highest to lowest fees, so that the correct fee percentages are applied. This has been fixed.	54144
Medicare billing	Fees for item 31340, including multiple items and billing with codes, are now calculated correctly.	18137
Tyro	If the full amount of the tagged Invoice is to be paid, clicking on the Gold Coin populates the full amount in the field and will be sent to Tyro, as in previous versions of Bp VIP.net.	24272
Medicare/DVA	For sites experiencing issues with bulk-billing Medicare and DVA assistant items, you can now correct the original claim details and resubmit the assistant item (if date of service is less than two years ago).	22280
Investigations	Returned investigations that contained a hyperlink to the results will now open the hyperlink as expected.	26116
Bulk Import	When importing bulk documents, Bp VIP.net could exit to desktop if imported filenames were not formatted correctly. This has been fixed.	54477
New Provider	When adding a new provider, the Provider screen now allows the keyboard arrow keys to be used to move up and down the list.	50932
Medicare Direct Bill	The Bulk Billing subsidy for Category 5 and subcategory 5-I5 Magnetic Resonance Imaging items is now calculated correctly.	53381
Medications	When you modified saved medication protocols and edited details, Bp VIP.net would generate an error. This has been fixed.	26688
Tasks	All persons involved within a task can now see all messages including content.	53448

Function	Release Notes	Key
Correspondence	When sending an email with multiple attachments, and the attached letters all used the same template, Bp VIP.net was attaching copies of one letter only to the email. Bp VIP.net now sends all attachments successfully. A timestamp is added to the filenames.	22791
Prescribing	An exception was thrown when an existing prescription was repeated. This has been fixed.	49820
Day Stay	Selecting an episode from the daystay episode screen (Ctrl F8) and selecting a tab sometimes generated an error 'Client unable to complete the episode'. This has been fixed.	50198

Known Issues

Function	Release Notes	Key
Payment (F5)	<p>Items in the Payment window may be ordered incorrectly if one or more items have had the Multiple Operation Rule applied.</p> <p>Best Practice Software are working on a resolution to this issue.</p>	60481

