

Bp VIP.net Topaz SP4 Release Notes (Beta)

IMPORTANT Bp VIP.net **Topaz SP4** 2.1.539.007 is a **Beta** release of Bp VIP.net. These release notes are not intended for general distribution. Do not install or upgrade to this version unless your practice has been invited to participate in a Beta evaluation of Bp VIP.net by Best Practice Software.

Release Date	TBC
Notes last updated	23 April 2026
What is in this release?	Bp VIP.net 2.1.539.007 contains bug fixes, new features and enhancements.
What version can I upgrade from?	You should be able to upgrade to 2.1.539.007 from any version of Bp VIP.net. Users updating from Topaz Revision 2 (2.1.526.057) or lower will need to update the .NET Framework to version 4.8 before updating Bp VIP.net.

System Requirements

Windows Server 2012 and 2012 R2 end of support

- Microsoft support for Windows Server 2012 and 2012 R2 ended on **October 10, 2023**. Best Practice Software recommends users running Bp VIP.net on Windows Server 2012 or 2012 R2 upgrade to a supported Windows server operating system. See the Bp VIP.net [System Requirements](#) and the [Microsoft website](#) for further details.

Webview2 installation

- The **Webview2** install required for Bp VIP.net is included in the Bp VIP.net installer from version **Topaz SP1 Revision 3 onwards**, and will run silently in the background when users perform Bp VIP.net updates. Best Practice Software recommends **installing Webview2 manually** for users updating Bp VIP.net on terminal servers. See [Download and Install Webview2](#) for further instructions.

Microsoft .Net Framework version 4.8

- Check the version of Microsoft .NET Framework on the Bp VIP.net server and workstations. Bp VIP.net version **Topaz SP1 Revision 2.1** or higher requires a **minimum .NET Framework version of 4.8**.

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Step 1: Before you upgrade

1. If you did not upgrade to the most recent version Topaz SP3 (2.1.536.032), review the release notes to see the changes in that version.
2. Before running the Bp VIP.net installer, Best Practice Software recommends to stop **VIPServices.net** from Windows **Services** and restart the services again after the update is complete. See [Configure and Start VIP Services](#) for further instruction.
3. Best Practice Software recommend that the upgrade be performed outside of normal business hours.

Step 2: Upgrade Bp VIP.net

1. Go to **Help** > [What's New](#).
2. Right-click the upgrade zip file link and select **Save Link As** or **Save Target As** under the heading for Bp VIP.net Topaz SP4 (2.1.539.007).

TIP You can also download the upgrade zip file from the [Bp VIP.net Downloads](#) page. If you are a **beta** user the installation file will be provided to you by Best Practice Software directly.

3. Double-click the file to begin the installation. The Bp VIP.net InstallShield Wizard will open at the Welcome panel.
4. Click **Next** to begin.

See [Install Bp VIP.net](#) for full instructions.

Step 3: After you upgrade

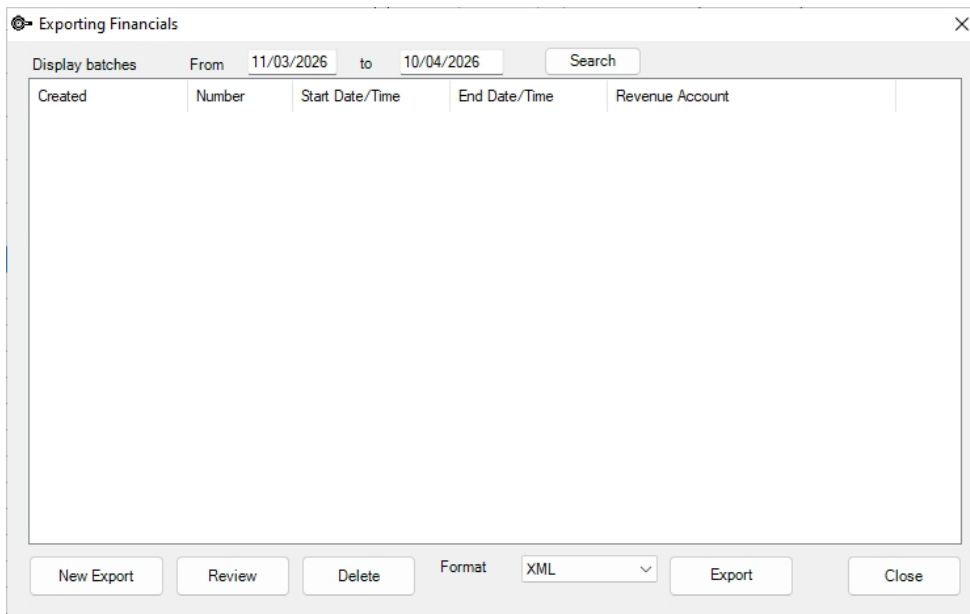
1. Log in to the Bp VIP.net server computer as a Windows **administrator**. You may require Windows administrator permissions to install and update some Bp VIP.net components.
2. If your practice uses a MIMS database, check your version of MIMS and update to the latest version if available.
3. After completing the upgrade, Best Practice Software recommends restarting VIPServices.net. See [Configure and Start VIP Services](#) for further instruction.
4. Check the new features, enhancements and bug fixes below for any required configuration.

New Features & Enhancements

Exporting Financials

New fields have been added to the Exporting Financials tool accessed from **File > Accounts > Export**.

- Users can now set a **From** and **To** date range to filter results.
- The screen will show batches from the current month by default.
- These changes are also intended to reduce screen loading times.



Keyboard Shortcuts

The following keyboard shortcut have been added into Bp VIP.net:

Area	Function	Shortcut
Incoming Correspondence Details / Incoming Referral Details	Scan	Alt + N
	Image/Document	Alt + M
	Print/Send	Alt + E
	Ext Viewer	Alt + V
	Log Details	Alt + G
	OK	F12
	Cancel	Esc

Area	Function	Shortcut
Incoming Referral Details Window - Radio buttons	Normal	Alt + A
	Emergency	Alt + Y
	In-Hospital	Alt + H
	Lost	Alt + L
	Non-Referred	Alt + O
Medical Desktop (F11) Film Strip	Import	Alt + R
Medical Desktop	Save/Refresh	Alt + V
	Save/Close	F12
Film Strip Image Properties	Tag	Alt + T
	OK	F12
	Cancel	Esc
UDF Field: Problems	Ongoing	Alt + G
	Details	Alt + I

Other Enhancements

Function	Release Notes	Key
Appointment Book Report	An additional Sort option for Date and Time has been added to the Appointment Book Report.	70549
Banking	The following filtering options have been added to the Banking screen: <ul style="list-style-type: none"> ■ Date Field - From ■ Date Field - To ■ By Workstation ■ By Revenue ■ Reset ■ Run Search 	78010
Credit On Hold	Updates have been made to improve the way COH Transfers and Refunds are handled in Bp VIP.net.	80284
Email	Updates have been made to the email screen to stop the form from reopening after sending emails.	81640
Insert Fields	Updates have been made to the Insert fields (Ctrl +L) for Chosen Visit Notes and Last Visit Notes to honour the formatting including spaces as it is entered in the Medical notes.	74766
Letter Recipients	Provider Role as indicated in the Patient Details (F3) is now displayed beneath the Provider Type when selecting letter recipients.	67034
Medical Desktop	User can now navigate through full size images in the Filmstrip using the arrow keys to view the next or previous image.	77039
MyComms	An additional column has been added to the Log Details in MyComms for the Messaging Provider where RSD messaging is used.	70900
MyComms	A new button Forward Correspondence has been added to MyComms to forward incoming correspondence. Letters will be prefaced with FW: in the Subject/Reason field.	71184
MyComms	The Date Field: To has been added to the MyComms screen when searching for letters by date to be used in conjunction with the existing Date Field: From.	78180
MyComms	Automatic tasks performed by the system will now show in Log Details as VIP System instead of the first logged in user of the day.	78793

Function	Release Notes	Key
Quotes	Updates have been made to the way that quotes are displayed in the Transactions (F8) screen. The quote number in brackets will now display as (Q: 12345) instead of (INV:12345) .	80528
Tasks	The ability to search for a user by first name has been added to the Tasks screen.	78732
Tasks	Updates have been made to the Tasks screen to display a warning to a user if they are replying to an inactive user .	81044
User Defined Forms	A new right-click menu option has been added to fields in User Defined Forms, Copy Value to Latest Note . When selected, the value in the field will be copied to the same field in the most recent medical note.	67875

Bug fixes

Function	Release Notes	Key
Access Rights	When a user had Recalls access disabled under the Medical permission, access for the Next Appointment Recall Report was also incorrectly disabled. This error has been resolved.	77868
Aged Debtors Report	When an Aged Debtors Report was run with filters for 90 days grouped by Debtors , the report would fail to run and display an 'Index was out of range' error. This error has been resolved.	80515
Aged Debtors Report	An issue has been resolved with the Aged Debtor Report incorrectly showing patients as owing or in credit for redirected invoices.	80785
Aged Debtors Report	When using the filters for All, 30 days, 60 days and 90 days , and grouping by Debtors , the Aged Debtors Report would not correctly display debtors occurring in the date range specified. This error has been resolved.	81190
Aged Debtors Report	When adding payments to a quote created outside of the current month the transaction would incorrectly display in the Aged Debtors Report . This error has been resolved.	81529
Aged Debtors Report	An error has been resolved in the Aged Debtors Report where outstanding balances would appear in the report unallocated to a debtor.	81895
Appointment Book Summary	When printing the Appointment Book Summary or exporting the results to Excel , the column for stage 5 was not included. This error has been resolved.	78824
Autotext	An issue has been resolved where the default autotext would repopulate in the SMS preview after selecting an autotext template.	80236
Credit On Hold	When applying two credit on hold payments to a single quote the balance would double. This error has been resolved.	80438
Credit On Hold	When applying credit on hold to a redirected invoice the credit on hold payment would still exist as available credit. This issue has been resolved.	80719
Credit On Hold	When reversing a redirected quote with a payment attached the transactions would display in the Aged Debtors Report incorrectly. This issue has been resolved.	81037

Function	Release Notes	Key
Email	Previously when using the Attach Files feature when creating an email files could only be attached individually. This issue has been resolved and multiples files can now be attached to an email at once.	75567
Email	Errors have been resolved with the Bcc field when sending emails where an unexpected error would occur if only the Bcc field was populated or the email recipient of the Bcc field would not receive emails addressed to them when the To and Cc fields were populated.	80558
File Numbers	Issues have been resolved with automatic filing numbers when a lead provider is changed.	69345
File Numbers	An issue has been resolved where the function to Check for duplicate file numbers was not applied to manual file numbers.	75291
File Numbers	When automatic file numbering was selected using provider prefixes sequentially per provider, patients would not have a file number created for them if a new provider was added and selected as the lead provider. This issue has been resolved.	78826
Healthlink	An error has been resolved where the Message Type option for Healthlink RSD Messaging - HL724 was not available to select in Message Format Details for Healthlink for New Zealand users.	80460
ICD10 Conversion Tool	When using the ICD10 Conversion Tool for TAS and QLD ICD10 13th Edition an error would occur 'There are some errors when converting ICD10 column "UnacceptPDx' does not belong to the table'. This error has been resolved.	80923
Live Update	When importing item codes through Live Update an error would occur "String was not recognised as a valid DateTime". This error has been resolved.	79516
Maintain Stock	An error has been resolved where Bp VIP.net would freeze and unexpectedly crash when editing stock items .	79515
MyComms	An error has been resolved where letters were being sent to incorrect recipients .	74011
MyComms	When printing a scanned PDF from MyComms Incoming Correspondence or Referrals Bp VIP.net would unexpectedly close without warning. This error has been resolved.	77851
MyComms	An issue has been resolved in the MyComms Log Details where providers who were not selected to be emailed would incorrectly display as successfully emailed.	79149

Function	Release Notes	Key
MyComms	When using an external letter database , files would not be created in the external database when importing documents via HealthLink . This error has been resolved.	79163
MyComms	An error has been resolved in MyComms in the Incoming Investigations screen where Abnormal results were not displayed until the Abnormal checkbox was enabled.	81074
Patient Details	When opening a Patient Details Page screen from the Patient Details (F3) and changing the patient in the snapshot with this screen still open, the Medical Desktop would become locked under the user's name. This issue has been resolved.	74839
Prescribing	When selecting a Saved default the Quantity field would not populate with the Saved default value. This issue has been resolved.	79088
Prescribing	An error has been resolved where increasing the quantity of a custom medication would result in Bp VIP.net prompting the user "Increasing the quantity of drugs prescribed requires that an Authority be completed for this medication. Do you wish to continue?" incorrectly.	80209
Protocols	When selecting Add to Regulars checkbox for a Protocol the setting would not be applied when closing the medication window. This issue has been resolved.	77066
RSD Messaging	When sending RSD outgoing correspondence a warning message would incorrectly occur 'Note: Hyperlinks & Attached Documents are stripped out of the message For this RSD format and will Not be sent'. This error has been resolved.	77852
RSD Messaging	When creating outgoing correspondence to an external facility using RSD secure messaging HL7 files were not created in the Healthlink Outgoing directory . This issue has been resolved.	80509
RSD Messaging	RSD Messaging - HL7 has been reinstated in Bp VIP.net due to issues with files in Flatfile format.	81112
Screening Terms	When setting a Screening Term to 7 months Bp VIP.net would incorrectly add additional days to the cycle. This error has been resolved.	77780
Shortcuts	When using Ctrl + Space the shortcut would not load the appointment history of the patient in the snapshot as it did in previous versions of Bp VIP.net. This functionality has been restored.	81270

Function	Release Notes	Key
SMS Automatic Profile	An error has been resolved where the country prefix code was incorrectly added as New Zealand for Australian clients when using an automatic profile.	81159
SMS Messaging	An error has been resolved where SMS messages were not sent but marked as Delivered when Bp SMS credits had run out.	77597
Transactions	When typing into the comments section in a patients Transactions (F8) screen and immediately swapping to another patient, the comments from the previous patient would carry over into the next patient's comments. This issue has been resolved.	81000
VIP Utilities	An error has been resolved with VIP Utilities where organisations were being created as patients when importing financial records .	79111